

RFQ 18-WIOA-07 Technology Equipment Q & A

Technology Equipment

1. What are the specs for the Dell Touch Screen Desktop Computer – Optiplex 7460 AIO needed to obtain pricing?

The one that we quoted for initial pricing had the following:

- Processor - Intel Core i5-8500 with Windows 10
- Memory - 8GB 1X8GB DDR4 2666MHz Non-ECC
- Wireless - Intel® Wireless-AC 9560, Dual-band 2x2 802.11ac Wi-Fi with MU-MIMO + Bluetooth 5
- Hard drive - M.2 128GB SATA Class 20 Solid State Drive
- Graphics Card - Intel® Integrated Graphics
- Touchscreen monitor

We will take competitor brands as long as they are comparable.

2. Is there a current IT provider who supports your current IT infrastructure for public, training and staff?

Yes.

If so, who is that provider that we would need to coordinate with?

All equipment will need to be shipped to the Clemson SC Works Center. Installation of all the equipment will be handled internally on our end.

3. If there is an IT provider, will they be responsible for installation or should we include services in our quote/proposal?

Our IT provider will be responsible for installation.

4. Besides MS Office, are there other applications that have to be installed by us or will that be the responsibility of the current IT provider or others?

MS Office may come pre-installed or as a software product to be installed. We will handle installation on our end. Please only quote the equipment and the software purchase. For Microsoft products, Microsoft Word is required, Excel and PowerPoint are strongly desired. We are seeking one-time download software licenses, not subscription based licenses.

5. Should we include in our quote Anti-Virus software protection the 24 workstations?

Please include the price, but note it separately from the total quote of the 24 workstations.

6. Should we include in our quote on-going support services for computer issues or maintenance (Windows Operating system patching/updates, computer-application problems. Etc.) ?

No. Our IT provider will handle computer issues and maintenance.

7. Is there a need for any of these devices to be setup to support ADA clients?

Yes; however, our IT provider will handle any set-up.

8. If responsible for implementation, what is the current time frame for this to occur in?

All purchase of equipment must be completed as soon as possible. Our intention is to purchase all equipment upon selection of the quote.

**Please note that there should be no hidden or additional costs outside of the quote. Please include all taxes, fees, shipping and handling, etc.