

### WORKFORCE DEVELOPMENT BOARD

**One Stop Operations Committee** January 20, 2021 at 3:00pm SC Works Clemson Comprehensive Center, Large Conference Room

Conference Call Information:

https://us02web.zoom.us/j/6436419262?pwd=Vm9zNTB2ZDNYU3ZWZno1ZIM2QVBqdz09

Meeting ID: 643 641 9262 Dial: 1-646-558-8656 Passcode: 29631

### **AGENDA**

**Call to Order/Introductions** I. **Ed Parris, Chair** 

a. Meeting Minutes (from 10/21/2020)

b. Employer Services Reports

c. SC Works Center & WIOA Programmatic Reports

d. Eckerd WDS Financial Reports

III. **SC Works System Updates** 

**Consent Agenda\*** 

a. Dashboard Advisory Committee

**Trent Acker, Executive Director** 

Trent Acker & Windy Graham, Staff

**Ed Parris** 

b. Fund Utilization Rate

c. Overall SC Works Status Update

IV. **COVID-19 DWG Grant** Jennifer Kelly, Staff

V. **Re-Entry Grant** Teri Gilstrap, Anderson Co. Economic Development

VI. WIOA Adult/DW Program Updates

a. ETPL Reasons for Denial\*

b. ETPL Applications\*

VII. **Other Business Ed Parris** 

VIII. Adjourn

II.

### **UPCOMING MEETINGS:**

WorkLink WDB Meeting, February 3, 2021 @ 1pm (Please look for email updates.)

OneStop Operations Committee Meeting, Wednesday, March 24, 2021 @ 3pm Clemson SC Works, Large Conference Room



# WORKFORCE DEVELOPMENT BOARD OneStop Operations Committee Meeting Minutes October 21, 2020 @ 3:00pm via Zoom/ Conference Call

**Members Present** 

Ed Parris, Chair Allen Fain Brooke Garren Teri Gilstrap

Shonna Williams

**Members Absent:** 

Amanda Blanton David Bowers, Vice Chair

**Staff Present:** 

Jennifer Kelly Meredith Durham Trent Acker

**Guests Present:** 

Renee Alexander JT Parnell Matt Fields Karen Hamrick

### I. Welcome and Introductions

Chair Ed Parris officially called the meeting to order at 3:01 pm welcoming everyone in attendance and announced the meeting being recorded for processing of minutes.

### II. Consent Agenda

Chair Parris stated that the consent agenda was included in the meeting packet. The consent agenda included the following items:

- 8/19/2020 Meeting Minutes (pages 2-4)
- Employer Services Reports (pages 5-6)
- Programmatic and Financial Reports (pages 7-10)
- Eckerd WDS Financial Reports (pages 11-16)

ACTION TAKEN: Allen Fain made a motion to accept all consent agenda items as presented, seconded by Shonna Williams. The motion carried unanimously.

### III. SC Works System Updates

i. Overall SC Works Status Update

Mr. Trent Acker reported that WorkLink SC Works Centers have not experienced any center closures due to COVID-19. Face coverings and temperature checks are required upon entry to all of the SC Works centers. Hours of operation are normal in each of the centers.

### ii. Job Fairs Update

Ms. Meredith Durham provided an update on the drive-thru job fairs that have taken place in the WorkLink region. The first event was held on August 28 in Anderson County with 9 employers and 300 jobseekers in attendance. Employer survey results showed 123 interviews and 63 job offers were a result of the event. The Pickens County drive thru job fair was held at Liberty High School on September 10 with 9 employers and 108 jobseekers in attendance. The second event in Anderson had 14 employers and 190 jobseekers in attendance. Survey results continue to be gathered from those events. The second Pickens County job fair will be held on November 5 at Pickens High School.

### IV. WIOA Adult/DW Program Updates

### i. Eckerd WDS PY2020 Budget Mod 1

Ms. Renee Alexander stated that Eckerd is presenting the Budget Modification 1 for PY 2020. The overall budget is being reduced from \$842,000 to \$733,608, but will be supplemented by two additional grants: State Workforce Board Restoration Grant funding is \$118,392 and Rapid Response funding is \$90,000. No changes have been made to Staff Salaries and Fringe, a small increase in Operating Costs will be attributed to Staff Supplies, and Tuition will be decreased but offset with the Restoration Grant funds. Supportive Services will also be increased by \$36,500 due to an increase in participant supplies, transportation, and client training material. Indirect and General Liability will be decreased by \$929.34. The Restoration Grant will be used to offset formula funds. A budget comparison was provided for committee members in the meeting packet.

ACTION TAKEN: Shonna Williams made a motion to approve PY2020 Adult/DW Budget Modification 1 as presented, seconded by Brooke Garren. The motion carried unanimously.

### ii. ETPL Reasons for Denial

Mr. Acker reviewed the current reasons for denial to the ETPL. Mr. Acker stated that prior to current circumstances surrounding COVID-19, in-person training is a priority. Since then, online training being more suitable has been discussed. Mr. Acker pointed the committee to page 28 which listed the current reasons for denial. The most current ETPL policy was listed on page 29 in the packet. Committee members decided to table the vote for change to the current reasons for denial until the next committee meeting when additional information is given.

### iii. ETPL Applications

The ETPL applications listed in the meeting packet were tabled for approval until the next committee meeting.

V. **Other Business** 

Chair Parris stated the proposed 2021 meeting dates are as follows: January 20, March 24, May 19,

August 18, and October 20. A vote will be sent electronically to committee members.

Ms. Jennifer Kelly stated that WIOA Desk Aids were provided in the meeting packet from

Department of Employment and Workforce. They provide an overview of the WIOA program as well

as commonly used acronyms for the committee's reference.

VI. <u>Adjourn</u>

With no further business, the meeting was adjourned at 3:41 p.m.

Respectfully submitted by: Meredith Durham

OneStop Operations Committee Meeting Minutes 10/21/2020 Page 3

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## 18IWT01-02

		Originally						
Grant #	Company	Awarded	Modifications	<b>Current Award</b>	Expended	Balance	Start Date	End Date
18IWT01-02-01	Allegro Industries	\$5,377.50	-\$667.32	\$4,710.18	\$ 4,710.18	\$0.00	6/14/2019	1/31/2020
18IWT01-02-02	JTEKT Koyo Bearings	\$18,995.00	-\$12,695.00	\$6,300.00	\$ 5,000.00	\$1,300.00	6/27/2019	12/16/2020
18IWT01-02-03	Clarios	\$12,500.00	\$12,500.00	\$0.00	\$ -	\$0.00	6/12/2019	8/1/2020
18IWT01-02-04	Proper Polymers	\$16,500.00		\$16,500.00	\$ 16,500.00	\$0.00	6/27/2019	6/30/2020
18IWT01-02-05	Mergon	\$29,610.00	-\$29,610.00	\$0.00	\$ -	\$0.00	6/27/2019	6/30/2020
18IWT01-02-06	Patriot Automation	\$2,253.60	-\$2,253.60	\$0.00	\$ -	\$0.00	6/27/2019	1/30/2020
18IWT01-02-07	Metco	\$18,000.00	-\$3,604.50	\$14,395.50	\$ 7,195.50	\$7,200.00	6/27/2019	12/16/2020
18IWT01-02-08	Plastic Omnium Clean Energy S	\$23,043.00	-\$23,043.00	\$0.00	\$ -	\$0.00	6/27/2019	6/30/2020
18IWT01-02-09	Reliable Automatic Sprinkler	\$5,768.75	-\$5,768.75	\$0.00	\$ -	\$0.00	6/27/2019	6/30/2020
18IWT01-02-10	BorgWarner	\$5,696.65		\$5,696.65	\$ 5,696.65	\$0.00	6/27/2019	12/16/2020
18IWT01-02-11	Itron	\$18,124.50	-\$12,499.50	\$5,625.00	\$ 5,400.00	\$225.00	6/27/2019	12/16/2020
18IWT01-02-12	Greenfield Industries	\$15,500.00	-\$3,900.00	\$11,600.00	\$ 10,673.00	\$927.00	6/27/2019	12/16/2020
18IWT01-02-13	KeyMark	\$15,651.00	-\$15,651.00	\$0.00	\$ -	\$0.00	6/27/2019	6/30/2020
18IWT01-02-14	United Tool and Mold			\$18,650.00	\$ 18,500.00	\$150.00	10/22/2020	12/16/2020
18IWT01-02-15	MST Concrete Products			\$5,343.00	\$ 3,933.75	\$1,409.25	10/22/2020	12/16/2020
18IWT01-02-16	Fraenkische USA			\$8,250.00	\$ 5,000.00	\$3,250.00	10/21/2020	12/16/2020
18IWT01-02-17	MCG Mechanical			\$1,440.00	\$ 960.00	\$480.00	11/2/2020	12/16/2020
18IWT01-02-18	Robert Bosch			\$37,944.28	\$ 37,016.28	\$928.00	10/23/2020	12/16/2020
18IWT01-02-19	Sargent Metal Fabricators			\$3,005.00	\$ 1,502.50	\$1,502.50	11/6/2020	12/16/2020
18IWT01-02-20	EuWe US Plastics			\$12,802.00	\$ 8,583.24	\$4,218.76	11/6/2020	12/16/2020
18IWT01-02-21	King Asphalt			\$1,750.00	\$ 1,750.00	\$0.00	11/6/2020	12/16/2020
Total:		\$187,020.00		\$154,011.61	\$ 132,421.10	\$21,590.51		

Total current amount

deobligated: \$33,008.39

## **Rapid Response IWT Grants**

Grant #	Company	Originally Awarded	Expended	Balance	Start Date	End Date
20RRIWT01	Champion Aerospace	\$30,000.00	\$ 11,250.00	\$18,750.00	7/1/2020	6/30/2021

## SC WORKS | BRINGING EMPLOYERS AND JOB SEEKERS TOGETHER

## WORKLINK

PY2020 - July 1, 2020 to June 30, 2021

### ANDERSON-OCONEE-PICKENS

	Q1 2020	Q1 2020	Q1 2020	Q2 2020	Q2 2020	Q2 2020	Q3 2020	Q3 2020	Q3 2020	Q4 2020	Q4 2020	Q4 2020	1
Jobseekers Services	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total
SYSTEM WIDE SERVICES													
Unduplicated Customer Count	7777	6906	6170	5503	4311								9858
Individuals that Registered	1804	869	693	520	437								4323
Anderson	1006	464	334	252	209								2265
Clemson	178	94	83	66	47								468
Easley	326	182	142	102	88								840
Seneca	294	129	134	100	93								750
Lab Canada Camilana	220502	202464	465426	4.47066	447000								072454
Job Search Services	239592	202461	165136	147066	117899								872154
Anderson	114901	95179	76886	67147	52372								406485
Clemson	38928	34302	30493	23197	21202								148122
Easley	45093	37196	30504	27811	224922								365526
Seneca	40670	35784	27253	28911	21833								154451
CENTER-WIDE SERVICES							ı			ı			
Center Traffic (Total Customer Count):	742	717			810								4257
Anderson	238	221	328	439	325								1551
Clemson	255	216	249	272	200								1192
Easley	38	43	74	66	55								276
Seneca	211	237	262	298	230								1238
Orientation Attendance	39	67	59	64	46								275
Workshops Offered	9	8	8	44	28								97
# Attended Employability	0	0	0	4	19								23
# Attended Financial Literacy	0	0	0	0	0								0
# Attended Computer Skills	0	0	0	1	0								1
Referrals to Partners:	21	29	26	28	32								136
# of Individuals Received Referral	19	28		25	27								122

## SC WORKS BRINGING EMPLOYERS AND JOB SEEKERS TOGETHER

### WORKLINK

ANDERSON-OCONEE-PICKENS

PY2020 - July 1, 2020 to June 30, 2021

\*COVID-19 Pandemic: Impact Date 3/15/2020

	Q1 2020	Q1 2020	Q1 2020	Q2 2020	Q2 2020	Q2 2020	Q3 2020	Q3 2020	Q3 2020	Q4 2020	Q4 2020	Q4 2020	
Employer Services	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total
Internal Job Orders Created	232	197	263	297	198								1187
Anderson	155	114	180	151	115								715
Clemson	4	21	18	29	16								88
Easley	13	20	30	40	29								132
Seneca	60	42	35	77	38								252
Services Provided Employers	1544	1672	1409	1162	945								6732
Anderson	445	307	163	288	136								1339
Clemson	1063	1300	1154	859	802								5178
Easley	0	4	82	2	0								88
Seneca	36	61	10	13	7								127
Hiring Events	1	1	1	1	1								5
Total Job Seekers	98	298	109	198	64								767
Anderson	0	0	0	198	0								198
Oconee	98	0	0	0	0								98
Pickens	0	0	109	0	64								173
Regional	0	298	0	0	0								298
Entered Employments	2	2	0	0	0								4
Anderson	0	0	0	0	0								0
Clemson	2	2	0	0	0								4
Easley	0	0	0	0	0								0
Seneca	0	0	0	0	0								0
Rapid Response Events	0	0	0	0	0								0
Total Affected	0		0	0	0								0

## SC WORKS AND JOB SEEKERS TOGETHER WORKLINK

PY2020 - July 1, 2020 to June 30, 2021

### ANDERSON-OCONEE-PICKENS

WIOA Individualized	Career Services =	July 1, 2020 - Jur	ne 30, 2021

Job	Seeke	r at V	VIO	۱ En	rollmen	t
		Α	0	Р	Other	Total
Veterans						
	СО	3	2	0	2	7
	New	0	0	0	0	0
Offenders						
	CO	0	14	7	1	22
	New	1	1	0	0	2
TAA Co-enrolled						
	со	1	0	0	0	1
	New	0	0	0	0	0
Adult/DW Low Income						
	СО	55	21	11	3	90
	New	3	4	3	0	10
SNAP Recipient						
	со	31	14	7	3	55
	New	2	2	2	0	6
Basic Skills Deficient						
	CO	64	14	7	5	90
	New	3	5	1	0	9

Caseload Breakdown						
	Active	Follow-up	Total			
Parnell	60	33	93			
Hunter	47	36	83			
Snider	75	42	117			
Thrasher	58	16	74			
Total	240	127	367			

Active Enrollment						
	CO	November	Total			
Parnell	58	2	60			
Hunter	44	3	47			
Snider	70	5	75			
Thrasher	51	7	58			
Total	223	17	240			
			_			

-					
Applications					
	November	YTD Total			
YTD Total Determinations	16	83			
	Enrollme	nt			
	November	TD Planned (+/-)			

	november	TD Planned (+/-)		
New MTD Enrolled	17	13	4	
New YTD Enrolled	90	67	23	
Total YTD Participants	240			
Total YTD Exits	27			

Priorities*	YTD Enrolled	%	Goal
1. Veterans - PAR, LI, or BS	152	72.4%	70% or More
2. PAR, LI, or BSD	132	72.470	70% OF WICE
3. Veteran	58	27.6%	30% or Less
4. Non-Veterans	38	27.070	30% Of Less
Sum	210	•	

<sup>\*</sup>Applies to Adult Population Only

Career Interest		
In-Demand Career Cluster	November	YTD
Admin, Support, Waste Mgmt., Remediation Svcs	4	9
Health Care and Social Assistance	7	27
Manufacturing	1	16
Professional Scientific Technical Services	1	2
Construction	0	3
CDL Exception	4	27
Other	0	1

One-on-One Servi	ces	
Activity	November	YTD
106 - Provided Internet Job Search Sเ	ı 0	0
115 - Resume Preparation Assistance	0	3
123 -Job Development Contacts	0	0

Wor	kKeys or WIN (20	08 to present)	
	CO	New MTD	Total
Platinum	25	0	25
Gold	263	1	264
Silver	1052	6	1058
Bronze	310	3	313
No Certificate	16	1	17
Total	1666	11	1677

<sup>\*\*</sup>PAR = Public Assistance Recipients, LI = Low Income, BSD = Basic Skills Deficient

## SC WORKS | BRINGING EMPLOYERS AND JOB SEEKERS TOGETHER WORKLINK

PY2020 - July 1, 2020 to June 30, 2021		A		ON-OCC		-PICKENS				
		WI	OA Training	and Follow-	Up Serv	rices = July 1, 2020 - June	30, 2021			
	Recommended for Train	ining Services						Occupational Train	ing by Provider	
	November	YTD Total				Name			Currently In Training	PY'19 Rec'd Training
GED	2	6				Capstone Career Dev	elopment Ce	enter	2	5
Occupational	8	97				ECPI University			1	1
On-the-Job Training	0	0				Greenville Technical	College		2	3
						Norris Mechanical, Ll	LC		5	11
						SBL Driving Academy	, Inc.		0	1
						Tri-County Technical	College		47	97
	OJT Training Sy	nopsis				Truck Driver Institute	2		0	3
Company Name	Location of Company	Successful L	Incurrectul	In-Progress	.					
Company Name	Location of Company	Successiui C	Jiisuccessiui	III-FIOGIES:	<u> </u>					
						Total			57	121
								Total Occupational T	raining by Cluster	
	Total Current Contrac	ts 0	0	0	7 <b> </b>	Occupation			Total Trained	PY'2020 Rec'd Credenti
	Total Carryover	0	0	0	7	GED/Occupational Tr	aining (324)		4	2
	Total All OJT Cont				_	Admin, Support, Was			16	2
*Carryover equals those contracts s						Manufacturing			15	10
						Professional, Scientif	ic. Technical	Services	2	0
	Funding Source					Health Care and Soci			52	24
						CDL			32	20
	November	YTD Total				Construction			5	4
Adult	0	0								
Dislocated Workers	0	0								
							Funding Sou	urce PY'2020 Rec'd (od	ccupational and GED t	raining)
Program O	utcomes and Follow-Up	Services				WIOA Funding	YTD Total	Partner Funding	Amt Leverage YTD	Referrals
	·					Adult	198			
	MTD Total	YTD Total				Dislocated Workers	40	TCTC Scholarships	\$ 57,54	0
Entered Employment	1	34				NEG	0	SC Lottery	\$ -	
Credential Attained (current year)	12	58				Trade (co-enrolled)	1	Pell Grant		
Measurable Skills Gained	25	95				ST-OA	3	Other	\$ 4,57	4
Follow-Up Services Provided	35	338				Total	242		\$ 62,11	4
Follow-Up Services Individuals	34	225					•			
*This number is hand counted from	SCWOS based on follow-	up summaries of ed	ich career co	ach.		Note: Some participa	ants have rec	d more than one train	ning or more than one	funding source.

Foliose	E	CK	ERD YOU	JT	H ALTE	RNATIVES	5, I	NC.	
Eckerd		100	N. Starcre	st	Drive, Cle	arwater, FL	337	765	
CONNECTS.					INVOIC	E			
Worklink Development Board	Contract Number:	2	0A995E2						
1376 Tiger Blvd.	Invoice Number:	1	092-06						
Clemson, SC 29631	Invoice Month:		ecember 20	020	)				
Attn: Jennifer Kelly	Period Covered:		uly 1, 2020	-		121			
		9		- 01	une 50, 20				
email: jkelly@worklinkweb.com	Total Amount Due:	•	6,547			Adult Opera	tor		
				D	ECEMBER				
Eckerd Goal:				_	50.0%				100.0%
Line Item			Budget		1092-6	Cumulative Cost YTD		Remaining Balance	Percent Spent YTD
Staff Salary Total		\$	52,560.92	\$	4,112.23	21,869.85	\$	30,691.07	41.6%
Fringe Benefit Total	51xx	\$	15,557.70	\$	1,231.94	\$ 6,316.65	\$	9,241.05	40.6%
TOTAL STAFF COSTS		\$	68,118.62	\$	5,344.17	28,186.50	\$	39,932.12	41.4%
Operating Costs:									
1.1 Facility, Utilities	6185	\$	-	\$	-	-	\$	-	0.0%
1.2 Staff Expendable Supplies & Materials	6000	\$	968.00	\$	-	16.53	\$	951.47	1.7%
1.3 Program Outreach Expenses (Brochures, Flyers, etc.)	6735	\$	_	\$	_	_	\$	_	0.0%
1.4 Copy & Print Expenses	6730	\$	598.00	\$	-	173.69	\$	424.31	29.0%
1.5 Communications (Phone, Fax, Internet, etc.)	6270	\$	633.60	\$	33.41	203.04	\$	430.56	32.0%
1.6 Staff Travel	6105, 6120, 6125	\$	1,865.60	\$	38.45	187.20	\$	1,678.40	10.0%
1.7 Staff Training/Technical Services Costs	5110	\$	453.00	\$	-	-	\$	453.00	0.0%
1.8 Non-Expendable Equipment Purchases	6095	\$	-	\$	255.20	255.20	\$	(255.20)	0.0%
1.9 Postage (Stamps, FedEx, etc)	6005	\$	44.00	\$	-	-	\$	44.00	0.0%
1.10 Staff Background Checks	5100	\$	26.00	\$	-	11.25	\$	14.75	43.3%
TOTAL OPERATING COSTS		\$	4,588.20	\$	327.06	846.91	\$	3,741.29	18.5%
Training Costs:									
2.3 WI Customer Credential Exam Fees (CAN,									
GED, TABE, Workkeys)	6525	\$	-	\$	-	-	\$	-	0.0%
2.6 Individual Training Account/Voucher Cost	6530	\$	-	\$	-	-	\$	-	0.0%
TOTAL TRAINING COSTS		\$	-	\$	-		\$	-	0.0%
Supportive Services Costs:	6405	•		6			•		0.007
3.11 WI Customer Transportation Costs 3.12 WI Customer Childcare Costs	6485 6660	\$	-	\$		-	\$	-	0.0%
3.13 WI Customer Emergency Assistance	6596	\$		\$		-	\$	-	0.0%
3.14 Training Support Materials	6545	\$	-	\$	-	-	\$	-	0.0%
TOTAL SUPPORTIVE SERVICES COSTS		\$	-	\$	-		\$	-	0.0%
Training/Professional Fees/Profit:									
4.2 General Liability Insurance	6305	\$	501.60	\$	39.61	209.09	\$	292.51	41.7%
TOTAL FEES / PROFIT COSTS		\$	501.60	\$	39.61	209.09	\$	292.51	41.7%
A A INDIDECT COST	44.050/	•	40.705.00	_	000.01	4 22 4 5 5		0.644.01	20.00/
4.1 INDIRECT COST:	14.65%	\$	10,725.03	\$	836.64	4,284.03	\$	6,441.01	39.9%
Contract Total		\$	83,934.60	\$	6,547.48	33,526.53	\$	50,408.07	39.9%

Foliocal	Е	CKERD YOU	JTH ALTE	RNATIVES	, INC.							
Eckerd	100 N. Starcrest Drive, Clearwater, FL 33765											
CONNECTS.	INVOICE											
Worklink Development Board	Contract Number:	20D995E2										
1376 Tiger Blvd.	Invoice Number:	1223-06										
Clemson, SC 29631	Invoice Month:	December 20	)20									
Attn: Jennifer Kelly	Period Covered:	July 1, 2020 ·	- June 30,202	<u></u>								
email: jkelly@worklinkweb.com	Total Amount Due:	\$ 904		DW Operato	r							
			DECEMBER									
Eckerd Goal:			50.0%			100.0%						
Line Item		Budget	1223-06	Cumulative Cost YTD	Remaining Balance	Percent Spent YTD						
Staff Salary Total		7,167.40	572.83	2,924.29	4,243.11	40.8%						
Fringe Benefit Total	51xx	2,121.50	166.09	843.22	1,278.28	39.7%						
TOTAL STAFF COSTS	_	9,288.90	738.92	3,767.51	5,521.39	40.6%						
		·		·	·							
Operating Costs:												
1.1 Facility, Utilities	6185	-	-	-	-	0.0%						
1.2 Staff Expendable Supplies & Materials	6000	132.00	-	2.25	129.75	1.7%						
<ul><li>1.3 Program Outreach Expenses (Brochures,</li><li>1.4 Copy &amp; Print Expenses</li></ul>	6735 6730	82.00	-	23.68	- 59.22	0.0% 28.9%						
1.5 Communications (Phone, Fax, Internet, e	6270	86.40	4.56	27.69	58.32 58.71	32.0%						
1.6 Staff Travel	6105, 6120, 6125	254.40	5.25	25.56	228.84	10.0%						
1.7 Staff Training/Technical Services Costs	5110	62.00	-	-	62.00	0.0%						
1.8 Non-Expendable Equipment Purchases	6095	-	34.80	34.80	(34.80)	0.0%						
1.9 Postage (Stamps, FedEx, etc)	6005	4.00	-	-	4.00	0.0%						
1.10 Staff Background Checks	5100	6.00	-	-	6.00	0.0%						
TOTAL OPERATING COSTS		626.80	44.61	113.98	512.82	18.2%						
Tuelisis of Contac												
<u>Training Costs:</u> 2.3 WI Customer Credential Exam Fees (CAI)	6525	_	-			0.0%						
2.6 Individual Training Account/Voucher Cost	6530	-	-			0.0%						
TOTAL TRAINING COSTS	333	-	-	-	-	0.0%						
Supportive Services Costs :												
3.11 WI Customer Transportation Costs	6485	-	-		-	0.0%						
3.12 WI Customer Childcare Costs	6660	-	-	-	-	0.0%						
3.13 WI Customer Emergency Assistance	6596	-	-	-	-	0.0%						
3.14 Training Support Materials	6545	-	-	-	-	0.0%						
TOTAL SUPPORTIVE SERVICES COSTS		-	-	-	-	0.0%						
Training/Professional Fees/Profit:												
4.2 General Liability Insurance	6305	68.40	5.30	26.73	41.67	39.1%						
TOTAL FEES / PROFIT COSTS		68.40	5.30	26.73	41.67	39.1%						
4.1 INDIRECT COST:	14.65%	1,462.67	115.56	572.55	890.12	39.1%						
CONTRACT TOTAL:		11,445.62	904.39	4,480.77	6,966.00	39.1%						



### ECKERD YOUTH ALTERNATIVES, INC.

100 N. Starcrest Drive, Clearwater, FL 33765

### INVOICE

Worklink Development Board

1376 Tiger Blvd. Clemson, SC 29631 Attn: Jennifer Kelly

**Contract Total** 

email: jkelly@worklinkweb.com

20A295E2 Contract Number: Invoice Number: 1055-06

December 2020 Invoice Month: July 1, 2020 - June 30, 2021

Total Amount Due: \$ 35,762

Period Covered:

#### DECEMBER

**Eckerd Goal:** 100.0% 50.0% Line Item Budget 1055-6 **Cumulative Cost YTD** Remaining Balance Percent Spent YTD Staff Salary Total 202,090 16,543 98,460.64 103,629.07 48.7% Fringe Benefit Total 51xx 70,020 5,026.99 32,729.77 37,290.69 46.7% TOTAL STAFF COSTS 272.110 21.569.75 131.190.41 140.919.76 48.2% Operating Costs: Facility Rent, Utilities, Maintenance, etc. 6185 \$ 0.0% Staff Expendable Supplies & Materials 6000 5,000 461.46 1,435.23 3,564.77 28.7% Software Licenses 6095 \$ 1,299 1,299.20 1,299.20 100.0% Staff Computers 6085 \$ \$ 0.0% Program Outreach Expenses (Brochures, Flyers, etc.) 300 300.00 0.0% 6735 \$ \$ Copy & Print Expenses 6730 2,800 41.04 434.50 2,365.50 15.5% Communications (Phone, Fax, Internet, etc.) 6270 \$ 3,526 408.35 1,931.35 1,594.25 54.8% Staff Travel Local Mileage cost 6105 3.600 144.23 3.455.77 4.0% \$ \$ Non-Local Per Diem/Lodging Cost 1,400.00 6115/6120/6125 1,400 0.0% Staff Training 5110 1,000 19.00 981.00 1.9% Staff Background Checks 5100 440 143.75 211.25 228.75 48.0% Postage (Stamps, FedEx, etc.)
TOTAL OPERATING COSTS 6005 1.200 58 70 303 54 896.46 25.3% 28.1% 20,565 2.412.50 5.778.30 14.786.50 Training Costs: WI Customer Credential Exam Fees (C.N.A., GED, TABE, WorkKeys, etc.) 6525 \$ 8,000 597.74 6,077.40 \$ 1,922.60 76.0% WI Customer Individualized Training Costs 208,072 89,971.15 6530 4.764.00 118.101.00 56.8% Individual Training Account/Voucher Cost \$ Client Verifications 6516 173.95 506.05 33.7% 1,500 993.95 Client Testing Fees
TOTAL TRAINING COSTS 6535 0.0% 217,572 5,536 124,684 \$ 92,888 57.3% Supportive Services Costs : WI Customer Transportation Costs 6485 \$ 20,500 1,680.00 12,130.00 \$ 8,370.00 59.2% WI Customer Childcare Costs 6660 1,500 1,500.00 0.0% Training Support Materials (Uniforms, Drug Screens, Background Checks, etc.) 6545/6546 \$ 45,000 697.44 19,791.83 25,208.17 44.0% WI Customer Emergency Assistance (Rent, Car Repair, etc.) 6596 1.500 1 500 00 0.0% TOTAL SUPPORTIVE SERVICES COSTS 31,921.83 2,377.44 68,500 46.6% 36.578.17 Training/Professional Fees/Profit: 6305 3,757 286.25 2,183.56 1,573.31 58.1% General Liability Insurance TOTAL FEES / PROFIT COSTS 2,183.56 58.1% 3.757 286.25 1.573.31 INDIRECT COST: 14.65% 43,647 3,580.82 20,459.94 \$ 23,187.07 46.9%

626,151

35,762.45

316,218.49 \$

309,932.54

50.5%



### ECKERD YOUTH ALTERNATIVES, INC.

100 N. Starcrest Drive, Clearwater, FL 33765

#### INVOICE

Worklink Development Board

1376 Tiger Blvd. Clemson, SC 29631

Attn: Jennifer Kelly

email: jkelly@worklinkweb.com

Contract Number: 20D295E2
Invoice Number: 1056-06

Invoice Month: December 2020

Period Covered: July 1, 2020 - June 30, 2021

Total Amount Due: \$ 7,090 DW Program

### Eckerd Goal: DECEMBER

100.0% 50% Line Item 1056-6 Cumulative Percent Spent **Budget** Remaining Staff Salary Total 4,077.73 24,404.11 51,696.66 27,292.55 47.2% 8,267.35 Fringe Benefit Total 51xx 17,899.26 1.253.55 9.631.91 46.2% **TOTAL STAFF COSTS** 69,595.92 5,331.28 32,671.46 36,924.46 46.9% **Operating Costs:** Facility Rent, Utilities, Maintenance, etc. 6185 \$ 0.0% Staff Expendable Supplies & Materials \$ 1,200.00 \$ 115.35 350.73 849.27 6000 \$ \$ 29.2% 6095 \$ 614.80 321.90 52.4% Software Licenses 321.90 292.90 6085 \$ 0.0% Staff Computers Program Outreach Expenses (Brochures, Flyers, etc.) 6735 \$ 75.20 75.20 0.0% Copy & Print Expenses 700.00 \$ 10.26 \$ 108.63 \$ 15.5% 6730 591.37 Communications (Phone, Fax, Internet, etc.) \$ \$ \$ 618.79 71.4% 6270 866.40 90.68 \$ 247.61 \$ Staff Travel Local Mileage Cost 6105 \$ 900.38 \$ \$ 42.67 \$ 857.71 4.7% Non-Local Per Diem/Lodging Cost 6115/6120/6125 350.00 350.00 0.0% 250.00 250.00 0.0% Staff Training 5110 \$ Staff Background Checks 5100 11.25 10.2% 109.80 \$ 98.55 Postage (Stamps, FedEx, etc.) 6005 200.00 22.50 50.46 149.54 25.2% TOTAL OPERATING COSTS 28.6% 5,266.58 560.69 1,504.43 3,762.15 **Training Costs:** WorkKeys, etc.) 6525 \$ 1,500.00 \$ \$ 358.54 \$ 1,141.46 23.9% WI Customer Individualized Training Costs Individual Training Account/Voucher Cost 6530 \$ \$ \$ 0.0% Client Verifications 6516 \$ 600.00 \$ \$ 61.50 538.50 10.3% Client Testing Fees 6535 0.0% TOTAL TRAINING COSTS 2,100.00 420.04 1,679.96 20.0% Supportive Services Costs: WI Customer Transportation Costs 6485 61.9% 4.000.00 175.00 2.475.00 \$ 1.525.00 \$ \$ 6660 0.0% WI Customer Childcare Costs \$ 1.500.00 1.500.00 \$ \$ Training Support Materials (Uniforms, Drug Screens, Backgr \$ 70.00 \$ 2,425.00 20.7% 6546 11.700.00 \$ 9.275.00 WI Customer Emergency Assistance (Rent, Car Repair, etc. 6596 1,500.00 1.500.00 0.0% TOTAL SUPPORTIVE SERVICES COSTS 245.00 4.900.00 26.2% 18.700.00 13.800.00 Training/Professional Fees/Profit: 89.7% General Liability Insurance 6305 644.78 78.05 578.58 66.20 TOTAL FEES / PROFIT COSTS 644.78 78.05 578.58 89.7% 66.20 INDIRECT COST: 14.65% 11,149.72 \$ 874.61 5,100.54 \$ 6,049.18 45.7% 42.0% **Contract Total** 107,457.00 \$ 7,089.63 \$ 45,175.05 \$ 62,281.95



### ECKERD YOUTH ALTERNATIVES, INC.

100 N. Starcrest Drive, Clearwater, FL 33765

### **INVOICE**

Worklink Investment Board 1376 Tiger Blvd. Clemson, SC 29631

Attn: Jennifer Kelly email: jkelly@worklinkweb.com Contract Number: Invoice Number: 1102-05 12/31/2020 Invoice Month:

August 01, 2020 - June 30, 2021 Period Covered:

20RR295E1

Total Amount Due: \$ 2,326 Rapid Response

DECEMBER

**Eckerd Goal:** 45.45% 100.0%

Line Item		Budget	1102-5	Cı	ımulative	F	Remaining	Percent
					Cost YTD		Balance	Spent YTD
Training Costs:								
2.6 Individual Training Account/Voucher Cost	6530	\$ 70,000	2,326.00		44,454.00	\$	25,546.00	63.5%
TOTAL TRAINING COSTS		\$ 70,000	2,326.00		44,454.00	\$	25,546.00	63.5%
CONTRACT TOTAL :		\$ 70,000	\$ 2,326	\$	44,454	\$	25,546	63.5%

Foliace	ECKERD YOUTH ALTERNATIVES, INC.									
Eckerd		100 N. Starcrest Drive, Clearwater, FL 33765								
CONNECTS.	INVOICE									
Worklink Development Board	Contract Number:	2	0SR295E1							
1376 Tiger Blvd.	Invoice Number:	Invoice Number: 1302-02								
Clemson, SC 29631	Invoice Month:	Invoice Month: December 2020								
Attn: Jennifer Kelly	Period Covered:	J	luly 1, 2020 -	Jι	ine 30, 20	21				
email: jkelly@worklinkweb.com	Total Amount Due:	\$	1,965				State Restora	tior	n Ad/DW	
Eckerd Goal:				D	ECEMBER					
Eckerd Goal:					22.2%					100.0%
Line Item			Budget		1302-02	(	Cumulative Cost YTD	ı	Remaining Balance	Percent Spent YTD
Training Costs:										
Individual Training Accounts	6530	\$	117,578		1,831.00	\$	21,371.00	\$	96,206.58	18.2%
TOTAL TRAINING COSTS		\$	117,578	\$	1,831.00	\$	21,371.00	\$	96,206.58	18.2%
Training/Professional Fees/Profit:										
General Liability Insurance	6305	\$	710		117.24	\$	117.24	\$	593.11	16.5%
TOTAL FEES / PROFIT COSTS		\$	710	\$	117.24	\$	117.24	\$	593.11	16.5%
4.1 INDIRECT COST:	14.65%	\$	104		17.18	\$	17.18	\$	86.89	16.5%

Ecl	kerd WDS Budg	et Disbursement Data		
	Ov	rerview		
Program	Organization Name	Details	Amount	Notes
Adult Restoration Grant	Worklink SC Works	PY20 Total Budget	\$88,789.00	Funds available for Scholarships
		PY20 Vouchers Total	\$49,784.00	
		PY20 Vouchers Deobligations	\$0.00	
		PY20 Vouchers Net Approved	\$49,784.00	Authorized Transactions (not yet occurred)
		PY20 Vouchers Paid	\$19,596.00	Transactions Cleared
		PY20 Vouchers Not Paid	\$30,188.00	Pending Transactions (occurred but not yet billed to EWDS)
		PY20 Funds Unobligated	\$39,005.00	PY2020 Funds available for Scholarship Awards
		PY20 ITA's Approved	\$55,496.00	
		PY20 ITA's Net Approved	\$55,496.00	Current Scholarships Awarded
		PY20 ITA's vs Budget	\$33,293.00	Overall Available Balance
WIOA Adult	Worklink SC Works	PY20 Total Budget	\$284,572.15	Funds available for Scholarships & Supportive Services
Wierthauk	Working CO Works	PY20 Vouchers Total	\$168,544.40	Turida avaliable for octiolaratilps & oupportive dervices
		PY20 Vouchers Deobligations	\$2.278.00	
		PY20 Vouchers Net Approved	\$166,266.40	Authorized Transactions (not yet occurred)
		PY20 Vouchers Paid	\$149,554.43	Transactions Cleared
		PY20 Vouchers Not Paid	\$16,711.97	Pending Transactions (occurred but not yet billed to EWDS)
		PY20 Funds Unobligated	\$118,305.75	PY2020 Funds available for Scholarship Awards
		PY20 ITA's Approved	\$168,272.00	1 12020 1 drids dvallable for corrolarship / wards
		PY20 ITA's Deobligations	\$38.602.00	
		PY20 ITA's Net Approved	\$129,670.00	Current Scholarships Awarded
		PY20 ITA's vs Budget	\$154,902.15	Overall Available Balance
WIOA Dislocated Worker	Weeklink CO Week	DY00 Takal Dalam	****	
WIOA DISIOCATED WORKER	WORKINK SC WORKS	PY20 Total Budget	\$90,200.00	Funds available for Scholarships & Supportive Services
		PY20 Vouchers Total	\$52,464.22	
		PY20 Vouchers Deobligations	\$5.00	
		PY20 Vouchers Net Approved	\$52,459.22	Authorized Transactions (not yet occurred)
		PY20 Vouchers Paid	\$47,231.54	Transactions Cleared
		PY20 Vouchers Not Paid	\$5,227.68	Pending Transactions (occurred but not yet billed to EWDS)
		PY20 Funds Unobligated	\$37,740.78	PY2020 Funds available for Scholarship Awards
		PY20 ITA's Approved	\$58,306.00	
		PY20 ITA's Deobligations	\$8,970.00	
		PY20 ITA's Net Approved	\$49,336.00	Current Scholarships Awarded
		PY20 ITA's vs Budget	\$40,864.00	Overall Available Balance

ITA Obligation Report as of January 4, 2021

### **COVID-19 DWG Budget Report**

Grant Award March 13, 2020 to May 31, 2022 \$77,135

			1	2	3			
Admin Cost	Description	BUDGET	20-Nov	20-Dec	Jan-21	Expenditures	Remaining	%
Admin Cost	Monitoring of Grant	7,707.20	-	-	-	-	7,707.20	0.00%
PROGRAM COST								
Operating Expenses	PPE and Ozone Machines	4,069.79	-	-	-	-	4,069.79	0.00%
Contractual								
Integrity Staffing Solutions	Temporary Staff - COVID-19 Relief	65,358.01	905.16	5,208.64	2,465.37	8,579.17	56,778.84	13.13%
TOTAL		77,135.00	905.16	5,208.64	2,465.37	8,579.17	68,555.83	11.12%
as of 1/5/2021							Goal YTD	27.00%

Grant funds 4 WIOA participants to work on COVID-19 Relief efforts

Job duties include: light janitorial services (wiping down frequently touched surfaces), checking customers in using COVID-19 guidelines (CDC), assisting customers with filing for Unemployment Insurance and conducting job searches

One located in Anderson and two in Seneca - one still to be placed in Clemson

Re-Entry Grant Award				
March 1, 2020 to Mar 31, 2022*	Mod 1	Cumulative	BvA	% Expended
Program Costs		Dec-20		
Re-Entry Navigator	110,645.40	6,462.00	104,183.40	6%
Operating Expenses	7,797.00	1,994.00	5,803.00	26%
Supplies		610.00	637.00	49%
Mileage	1,247.00 5,220.00	20.00	5,200.00	0%
	· · · · · · · · · · · · · · · · · · ·	1,364.00		
Staff Computer	1,330.00	1,364.00	(34.00)	103%
Other Expenses	10,340.27	-	10,340.27	0%
Cell Phone	1,540.00	-	1,540.00	0%
Printing, Copying, Outreach	6,700.27	-	6,700.27	0%
Staff Training	2,100.00	-	2,100.00	0%
Participant Assessments	800.00	-	800.00	0%
TOTAL	129,582.67	8,456.00	121,126.67	7%
Re-Entry Grant Award		Dec-20		
-	Mod 1	Cumulative	BvA	% Expended
Administrative Costs				
TOTAL	14,072.33	2,974.72	11,097.61	21%
GRAND TOTAL	143,655.00	11,430.72	132,224.28	8%
Expenditure Goal				25%
* Did not receive grant until May	22, 2020			

### **Eligible Training Provider List**

### **Current Reasons for Denial:**

- 1. Our local area is prioritizing classroom based training for the WorkLink area.
- 2. Training is not within the five in-demand career clusters for the WorkLink area:
  - a. Administrative and Support Services;
  - b. Construction;
  - c. Health Care and Social Assistance;
  - d. Manufacturing;
  - e. Professional, Scientific, and Technical Services;

Nor is it an occupational career exception: CDL training.

- 3. WorkLink Workforce Development Board currently has a moratorium on barbering, cosmetology, nail technician, and horseshoeing for the WorkLink area.
- 4. Training programs do not lead to a recognized post-secondary occupational credential.
- 5. Training costs exceed the maximum amount for the WorkLink area. (Currently, set at \$5,000 per program year and \$10,000 in a lifetime by the WorkLink Board; \$14,000 in a lifetime by the State.)
- 6. Training provider does not offer programs of study within 150 miles of Clemson, SC.

<b>Provider:</b> American Composites Manufacturers Association - Certified Composites Techn	Program name: ic Certified Composites Technician Program - Vacuum Infusion Process	Total Cost: \$395.00
	Certified Composites Technician Program - Compression Molding	\$405.00
	Certified Composites Technician Program- Advanced Composites	\$405.00
	Certified Composites Technician Program- Open Molding	\$405.00
Career Step, LLC	Computer Technician	\$1,999.00
	EKG Technician	\$699.00
	Healthcare Information Technician	\$3,999.00
	Medical Administrative Assistant with EHR	\$3,199.00
	Medical Assistant	\$3,599.00
	Medical Transcription Editor	\$3,199.00
	Pharmacy Technician (ASHP/ACPE)	\$2,999.00
	Professional Medical Coding and Billing	\$3,699.00
CDL Training Service of SC DBA Ace Driving Academy	Basic Truck Driver Training	\$7,025.00
Coding Clarified LLC	Professional Medical Coding Class	\$3,750.00
Focus First Training Center	Pharmacy Technician Course	\$2,110.00
IG Training Institution	CBCS Training	\$5,000.00
	CPC Training	\$5,500.00
PST, Inc.	CPC Training A+ Certification	\$5,500.00 \$4,042.00
PST, Inc.	, and the second	
PST, Inc.	A+ Certification	\$4,042.00
PST, Inc.	A+ Certification  Microsoft Office Certification in Access	\$4,042.00 \$627.00
PST, Inc.	A+ Certification  Microsoft Office Certification in Access  Microsoft Office Project Specialist	\$4,042.00 \$627.00 \$1,706.00
PST, Inc.	A+ Certification  Microsoft Office Certification in Access  Microsoft Office Project Specialist  Microsoft Office Specialist	\$4,042.00 \$627.00 \$1,706.00 \$1,706.00
PST, Inc.  She Sparks Too Inc.	A+ Certification  Microsoft Office Certification in Access  Microsoft Office Project Specialist  Microsoft Office Specialist  Network+ Certification	\$4,042.00 \$627.00 \$1,706.00 \$1,706.00 \$2,534.00

WorkLink

WIOA LETTER NO.: PY' 18-06, change 2 (replaces WorkLink WIA Instruction Letter No.: PY' 18-06, change 1)

TO: SC Works Operator Staff and any entity requesting to become an Eligible Training Provider

**SUBJECT:** Application Procedures for the Eligible Training Provider's List

ISSUANCE EFFECTIVE EXPIRATION

**DATE:** November 7, 2018 **DATE:** Immediately **DATE:** Indefinitely

**PURPOSE:** To transmit <u>local</u> area's policies and procedures governing applications for the Eligible Training Provider List under the provisions of the Workforce Innovation and Opportunity Act (WIOA). It repeals WorkLink Instruction Letters regarding the local eligible training provider appeals process and provider policy.

**BACKGROUND:** Section 122 of the WIOA establishes the eligibility criteria for training providers seeking to be placed on the list of providers eligible to receive funding for training WIOA-eligible participants. Subject to the provisions of WIOA, the provider shall be:

- 1. An institution of higher education that provides a program that leads to a recognized post-secondary credential;
- 2. An entity that carries out programs registered under the "National Apprenticeship Act" (50 Stat. 664, chapter 663; 29 U.S.C 50 et seg); or
- 3. Another public or private provider of a program of training services and eligible providers of adult education and literacy activities under Title II if such activities are provided in combination with occupational skills training.

Providers of on-the-job training, customized training, incumbent worker training, internships, paid or unpaid work experience opportunities, or transitional employment shall not be subject to the provisions of this instruction.

**POLICY:** The Statewide List of Eligible Training Providers includes all training programs that are currently certified by one or more Boards. General inquiries regarding certified programs should be directed to the WorkLink Development Board (WorkLink), 1376 Tiger Blvd., Suite 102, Clemson, SC 29631 or via email to <a href="mailto:tacker@worklinkweb.com">tacker@worklinkweb.com</a> or by phone at 864.646.1515 and ask for Mr. Trent Acker.

### **Additional Local Requirements**

The WorkLink Board will consider all programs approved for the Statewide Eligible Training Providers List, but adopted the following additional requirements of entities seeking eligibility to provide training services in the WorkLink Workforce Board area:

- 1. Be in business under their current ownership for a minimum of two (2) years, and provide performance data for programs.
- 2. Be licensed by the South Carolina Commission on Higher Education (CHE) or submit a letter from CHE indicating licensure is not required.
- 3. Be nationally or regionally accredited by a regulating body recognized by the U.S. Department of Education (such as SACS, NEASC, NCA, MSA, WASC, NWCCU) <a href="https://ope.ed.gov/accreditation/agencies.aspx">https://ope.ed.gov/accreditation/agencies.aspx</a>.
- 4. Where programmatic accreditation is not available for a course of study, the provider must be able to issue an industry recognized and portable credential to participants completing the course.
- 5. Offer training in a facility that is in compliance with ADA requirements, and be able to pass a site visit.
- 6. Report their performance to the South Carolina Department of Employment and Workforce's SC Works Service system (SCWOS) following the designated timeline, instructions and templates provided at <a href="https://www.scworks.org/etp.asp">https://www.scworks.org/etp.asp</a>. Failure to report ALL required data could result in removal from the ETPL and generate a waiting period for re-application.
- 7. Meet provider performance standards or measures set by the state and or local area. These measures are still to be determined.
- 8. Be subject to a review/analysis by the WorkLink Workforce Board (WorkLink), and respond to all questions or concerns of the WorkLink.

\*Providers who operate solely as online institutions are not eligible for local approval.

The OneStop Operations Committee reserves the right to make special considerations to the above local requirements if sufficient justification is provided.

### **Eligible Training Courses**

- 1. Must be offered to the general public.
- 2. Must have supporting documentation of \$12.47 per hour entry wages (WorkLink Workforce Board's self-sufficiency wage).
- 3. Training must lead to a specific job or group of jobs.
- 4. Curriculum must be structured.

### Continuing Eligibility Will Be Evaluated by WorkLink

- 1. ETP must continue to have valid accreditation:
  - a. Maintain accreditation; and
  - b. Continue to supply student-based information to SCWOS.
- 2. For courses to remain on the local ETP list, the training course must:
  - a. Have the ability to evaluate and report successful completions.
  - b. Maintain training related placement rates within guidelines of WorkLink policy (still to be determined);
  - c. Be for an in-demand occupation in the WorkLink area.

### **WorkLink Area Priorities and Reasons for Denial**

\*Conditions listed as reasons for denial are subject to periodic review and may be changed at any time pending Board approval. There will be no exceptions to the reasons for denial; board action will be required to change these.

The OneStop Operations Committee reviews current labor market conditions in order that WIOA participants will be successful in finding full-time, sustainable employment at the conclusion of training. Therefore, WorkLink is adopting the following priorities and reasons for denying training providers that might otherwise meet the conditions laid out both by the WIOA law and training provider's LLR (Labor, Licensing, and Regulation) and performance-based requirements:

- Our local area is prioritizing classroom-based training for the WorkLink area.
- Training is not within the five in-demand career clusters for the WorkLink area:
  - Administrative and Support;
  - o Construction;
  - Health Care and Social Assistance;
  - o Manufacturing; and
  - o Professional, Scientific, and Technical Services;
  - Nor is one of the two career exceptions: CDL training and Heavy Equipment Operator training.
- WorkLink Workforce Development Board currently has a moratorium on barbering, cosmetology, nail technician, and horseshoeing, for the WorkLink area.

- Training programs do not lead to a recognized post-secondary occupational credential.
- Training costs exceed the maximum amount for the WorkLink area.
  - Currently, set at \$5,000 per program year and \$10,000 in a lifetime by the WorkLink Board; \$14,000 in a lifetime by the State. Please refer to the latest version of version of the PY' 10-07 WIOA Participant Lifetime Training Account (ITA) Cap for the current policy on ITA limitations.
- Training provider does not offer programs of study within 150 miles of Clemson, SC.

### **Use of Individual Training Accounts**

\*The term voucher system is synonymous with the term Individual Training Account (ITA) as used in section 134 of the WIOA.

In general, training services shall be provided to eligible adults and dislocated workers through the use of an ITA issued by the local workforce area or by the local SC Works Center, in accordance with procedures established herein. Funds must be used to train individuals for high wage/high demand occupations.

Payment for training services will be made through the use of a voucher, issued in an amount agreed upon prior to the start of training by the use of a scholarship budget. The voucher should be consistent with the scholarship budget and sufficient to cover the approved training service costs for eligible adults, dislocated workers and older out of school youth who are unable to obtain other grant assistance for such services, including Federal Pell Grants; or eligible adults, dislocated workers and older out-of-school youth who require assistance beyond the assistance made available under other grant assistance programs, including Federal Pell Grants.

In addition to the invoice, the training provider will be responsible for providing service provider's case management personnel with WIOA participant attendance records, periodic and final reports on the participant's progress, grade or competency achievement, performance appraisals (when applicable), and such other information necessary to access the participant's progress in the training program.

Tuition reimbursements will be made upon submission of the invoice from the Training Provider to the SC Works Center WIOA program service provider. Occasional delays of state funding may affect the timing of ETP tuition reimbursements. The service provider reserves the right to reject vouchers not submitted for redemption in a timely fashion in accordance with established policy.

Private training providers must agree to the following payment schedule before anyone may be sent to training:

- 50% of required funds for the total training will be paid to the provider at the start of training.
- 25% will be paid at the time the participant successfully completes 50% of the training.
- The last 25% will be paid when the training is successfully completed.

Appropriate facilities and systems of providers of training services must be accessible to monitoring and/or auditing by all appropriate representatives and/or agents, of the Federal, State and local workforce area. All Eligible Training Providers must have a Provider Consumer Report on training performance and Costs available to WIOA participants.

Inclusion on the Statewide List of Eligible Training Providers, in itself, does not guarantee that WIOA funds are available for enrollment in an eligible offering. The availability of WIOA funding for enrollment is based on many factors, including an assessment of each individual's employment needs.

### **Credential Information:**

WIOA sec.3(52), defines a recognized postsecondary credential as a "credential consisting of an industry-recognized certificate or certification, a certificate of completion of an apprenticeship, a license recognized by the State involved or Federal government, or an associate or baccalaureate degree." Per Department of Labor's Training and Employment Guidance letter (TEGL) 10-16, change 1, "a recognized postsecondary credential is awarded in recognition of an individual's attainment of measurable technical or industry/occupation. These technical or industry/occupational skills generally are based on standard developed or endorsed by employers or industry associations. Certificates awarded by workforce development boards (WDBs) and work readiness certificates are not included in this definition because neither type of certificate is recognized industry-wide, nor documents the measurable technical or industry/occupational skills necessary to gain employment or advancement within an occupation. Likewise, such certificates must recognize technical or industry/occupational skills for the specific industry/occupation rather than general skills related to safety, hygiene, etc., even if such vernal skills certificates are broadly required to qualify for entry-level employment or advancement in employment."

Further, the U.S. Department of Labor (DOL) has previously clarified that CPR certificates an OSHA certificates do not meet its credential meet its credential definition. DOL specifically states, "While a CPR and OSHA training may provide benefit to participants as they begin to gain general knowledge about occupations and occupational standards, participants are unlikely to gain employment or advance within an occupation based solely upon receiving a CPR or an OSHA certificate." The State views ServSafe and customer service programs in general, as being in the same category as CPR and OSHA. Therefore, they do not meet the

definition of a recognized postsecondary credential for WIOA and are not considered as training programs for the ETPL.

### **Appeal Procedures:**

- a. The applicant submits a Notice of Appeal to the Executive Director of the local Board at the local Workforce Area office. The appeal must be received within 10 days after the date of the letter of denial or removal.
- b. Should an appeal not be filed and received within 10 days after the letter of denial, the denial will stand. There will be no recourse for appeal after the 10 day time limit has expired.
- c. The appeal will be submitted to the local Board's Executive Committee, reviewed and scheduled for an appeal hearing by the Executive Committee. The applicant will be notified of the location, date, and time of the scheduled hearing to present to the Executive Committee.
- d. The Executive Director or Board Chair will notify the applicant of the Executive Committee's final decision within five days of the appeal hearing.
- e. The Executive Committee's decision may be appealed to the State per the State Appeal Procedures. The procedures will be provided at the time of denial from the local Executive Committee.

All appeals to the WorkLink WDB should be submitted to:

Mr. Trent Acker WorkLink Workforce Board 1376 Tiger Blvd., Suite 102 Clemson, SC 29631

Nothing is this instruction prevents a complainant from pursing a remedy authorized under another Federal, State or local law.

ACTION: Training providers seeking initial eligibility for the Statewide Eligible Training Provider's list are required to submit requested information to the SC Department of Employment and Workforce using the Palmetto Academic Training Hub (PATh) portal <a href="https://www.scworks.org/etp.asp">https://www.scworks.org/etp.asp</a>. Detailed instructions and tutorials are available to assist interested training providers in uploading their information to the State ETPL. Once the initial vetting of the program application is concluded by the State and the WorkLink Workforce Board is notified, the WorkLink staff will make a determination, based on stated policies, regarding whether or not the course(s) will be placed on the local area's list, for those

providers who request placement on the WorkLink's local list. This process will apply to both initial and subsequent eligibility applications.

**INQUIRIES**: Direct all inquiries on this Instruction Letter to the WorkLink Workforce Development Board Staff, WorkLink, 1376 Tiger Blvd., Suite 102, Clemson, SC 29631, telephone 864.646.1515, fax, 864.646.2814, or e-mail tacker@worklinkweb.com.

Mr. Trent Acker, Executive Director

WorkLink Workforce Development Board