

WORKFORCE DEVELOPMENT BOARD YOUTH COMMITTEE MEETING AGENDA

Monday, January 28, 2019 10:00 A.M. - 12:00 P.M.

Location: SC Works Center Clemson

I. Welcome and Introductions Kristi King-Brock

II. Review of Minutes (08/13/2018) Ratify Below Kristi King-Brock

III. Palmetto Youth Connections Report (07/01-12/31/18)

Karen Craven

Patify Oct /Nov 2019 Floctronic Votos (Soc summary of results)*

2018 Youth Participant of the Year (Justin Loveland) -Video

IV. New Business:

Ratily Oct /Nov 2018 Electronic Votes (See summary of results)"	Kristi King-Brock
PY 18 PYC Grant Expenditures (07/1/18- <u>12/31/2018</u>)	Karen Craven
I-Best Integrated Manufacturing/Healthcare Pathways	Trent Acker
PY 17 - Annual/Final Youth Performance	Kristi King-Brock
PY 18 -1st Qtr. Youth Performance	Kristi King-Brock
PY 18 PYC New Enrollment Report	Kristi King-Brock
2018 AOP BIS Actual Awards	Kristi King-Brock
2018 AOP BIS Video & Update	Rick Murphy
2019 AOP BIS Showcase Funding*	Kristi King-Brock/ Trent Acker
New Youth Membership Applications (2)*	Kristi King-Brock
PY19 Youth Budget Negotiation Committee*	Kristi King-Brock
WL Youth Strategic Plan - PY 17 Update/Data*	Kristi King/Brock/Sharon Crite

Kristi King Brock

Trent Acker/Karen Craven

V. Other Business:

2019 Youth Committee Meeting Schedule: Kristi King-Brock (Tuesday's @ 11am – March 19th, May 7th, August 6th, and October 1st)

VI. <u>Adjourn</u> Kristi King-Brock

*Vote Needed

Next Youth Committee Meeting, Tuesday - March 19, 2019 - 11:00am - 12:00pm Location: SC Works Center Clemson



WORKFORCE INVESTMENT CORPORATION Youth Committee Meeting Summary August 13, 2018 @ 11:00am

SC Works Clemson Comprehensive Center, Large Conference Room

Members Present

Elaine Bailey Kristi King-Brock Berdina Hill Jennifer Lannom

Rick Murphy Crystal Noble

Members Absent:

Amy Bradshaw Robert Halfacre Tim Mays Melanie McLane

Melissa Rosier

Staff Present:

Trent Acker Sharon Crite Meredith Durham

Guests Present:

Karen Craven Renee Alexander Ann Marie Baker Kal Kunkel

Jackie Taylor

I. Welcome and Introductions

Ms. Kristi King-Brock called the meeting to order at 11:02 am welcoming everyone in attendance and announced the meeting was being recorded for processing of minutes. Introductions were made.

II. Approval of 5-1-2018 Meeting Minutes

The minutes from the 5/1/18 meeting were emailed to the committee for an electronic vote and included in the meeting packet. Ms. King- Brock called for corrections/amendments to the minutes.

ACTION TAKEN: Rick Murphy made a motion to ratify the electronic vote of the 5/1/2018 meeting minutes as presented, seconded by Crystal Noble. The motion carried unanimously.

III. Palmetto Youth Connections Report

Karen Craven, Palmetto Youth Connections Program Manager, reviewed the Palmetto Youth Connections PY'17 Monthly Update Report. This report reflects July 1, 2017-June 30, 2018.

- PYC currently has 36 carryover participants, 124 new enrollments with a total of 160 active enrollments.
- There are currently 22 in Work Experience (including carryover and new participants).

- There are 75 currently in follow-up. Follow-up is where PYC looks at retention and performance of the program. This number changes regularly due to participant flow in and out of the program.
- Ms. Craven provided performance data:
 - o Total entering employment, military, or education: 4th quarter- 82.6%
 - o Credential attainment: 91.3%
 - o In program measureable skills gain: 3rd quarter- 56.5%
- To date, Anderson has enrolled 69 participants, 40 in Oconee, and 51 in Pickens.

Ms. Craven gave the committee a copy of the PYC PY'17 Dashboard, reflecting data through June 30, 2018. In PY'17, PYC has served:

- 43% males and 57% females.
- 54% Younger Youth and 56% Older Youth.
- 100% are high school dropouts.
- 66% basic skills deficient participants, which means the participant scored at or below 8.9 in reading or math.
- 55% unemployed.

Ms. Craven referred the committee to the caseload breakdown, stating currently 160 participants are being served through PYC, including both active and follow-up.

- PYC has 69 Anderson County residents, 40 Oconee County residents, and 51 Pickens County residents in the program at this time.
- Ms. Craven referred to the Year-to-Date Outcomes chart, which are performance measures being reviewed in real time. To date, there are 131 Measurable Skills Gains, that includes 80 credentials, 32 literacy numeracy gains, 13 skill upgrades, 4 training milestones, and 2 post-secondary progress (participant did not move up education level, but made progress with math and reading). There have been 76 GED earned and 4 high school diplomas, and 39 occupational skills credentials (36 of which were hospitality, 2 CNA, and 1 Patient Care Technician). For placement rates through the end of March, 262 were positively placed (6 in post-secondary and 256 in employment).
- Ms. Craven stated that there were 4 Platinum, 13 Gold, 24 Silver, and 4 Bronze WorkKeys certificates, for a total of 45 for PY'17. Most participants enter the program with a WorkKeys score.
- Ms. Craven stated that Ann Marie Baker taught 456 Career Smart classes, of which there were 76 resumes created.

Ms. Craven reviewed the Palmetto Youth Connections PY'18 Monthly Update Report. This report reflects July 1, 2018-July 31, 2018.

- PYC is projecting 50 carryover participants and 156 new enrollments for PY'18. 5 participants were enrolled in July, totaling 55 participants being served.
- There are currently 6 in Work Experience (including carryover and new participants).
- There are 75 currently in follow-up. Follow-up is where PYC looks at retention and performance of the program. This number changes regularly due to participant flow in and out of the program.

IV. New Business:

a. PY'18 Selected Youth Bidder/Provider

Palmetto Youth Connections was selected as the PY'18 Youth Provider, with an opportunity to be renewed up to 4 years.

b. PY'18 Youth Budget

Mr. Kal Kunkel referred to page 5, which shows the PY'18 Youth Budget Comparison Chart. Eckerd presented Budget B to the Youth Committee for review. Mr. Kunkel explained that Eckerd moved from an indirect rate on total costs, which was 8.86% in PY'17, to a modified total direct costs indirect rate. The PY'18 rate will be 12.0% across all workforce contracts, due to the change in methodology. Direct costs will be modified, which means that the 12.0% rate will only be charged on items that are directly related to operating expenses. Participant related costs will never be charged the 12.0% rate, because they are all pass-through costs.

c. PY '17 Youth Service Provider Enrollment Update-Information

Ms. King-Brock referred to page 13, which shows the PY'17 Enrollment Report. Ms. King-Brock stated that PYC exceeded their enrollment goal of 156 enrollments for PY'17. PYC enrolled 160 participants in PY'17.

d. PY'17 Grant Expenditures (4/1/18-6/30/18)

Ms. Craven reviewed the expenditure budget report for PY'17,which can be found on page 14-16 in the packet, stating that as of the end of June, the budget is 94.8% expended. Ms. Craven pointed to line item 2.9 (Work Experience) as a reminder that PYC has been tasked with spending 100% of the line item and 107.2% has been expended as of the end of June. A total number of hours to be provided are 5,760 and 6,171.89 hours have been provided through the end of June.

e. PY'17 Third Quarter Youth Performance/SCDEW Report

Ms. Crite referred to page 17, which shows SCDEW's report of PY'17 third quarter Youth performance. This is the final report from DEW for third quarter performance. All goals are being met or exceeded for the WorkLink Youth.

f. 2015 Youth Strategic Plan- Goal #1- Existing Resource Map for AOP

Ms. King- Brock referred to pages 18-23, which showed the proposed change in Strategic Plan Goal 1. Pages 22-23 show the Resource Map for AOP that will be used as a "roadmap". The Resource Map approval was sent as an electronic vote to the committee.

ACTION TAKEN: Elaine Bailey made a motion to ratify the electronic vote on using the AOP resource map as presented, seconded by Crystal Noble. The motion carried unanimously.

g. PYC Enrollment Commitment Form #5- Incentive (Smart Classes)

Ms. Crite referred to page 24, item #5, which shows the language that will be used in the PYC Enrollment Commitment Form: "Attend and complete Career Smart Soft Skills Workshops: Resume, NIOSH, Financial Literacy, Employability, Critical Thinking, Social Networking, and Entrepreneurial

and complete a mock interview with PYC Staff." Initially, the Youth Committee voted to accept the bolded language on page 25, which states: "Failure to participate in ALL Career Smart Classes and Mock Interview, after two attempts to engage you, will result in a suspension of supportive services in the form of transportation and Incentives, until ALL Career Smart Classes and Mock Interview are completed." Reversing the language will eliminate question of whether youth participants are opting out on what they have earned. Ms. Crite referred to page 27 and stated that Career Smart Classes are a Non-Common Measure, which means they are not in the performance measure.

ACTION TAKEN: Crystal Noble made a motion to revert to the original language listed on page 24 of the packet as presented, seconded by Elaine Bailey. The motion carried unanimously.

h. PY'18 PYC Revised Incentive Policy

Ms. Craven referred to pages 26-27, which shows the PY'18 Youth Incentive Policy. PYC is proposing a small modification to the policy, due to budget cuts in the incentive line item in the PY'18 budget. PYC is proposing to reduce the incentive a student earns for a Measurable Skills Gain from \$50.00 to a new amount of \$25.00. PYC is also proposing to reduce the incentive a student earns for Non Common Measure: Completion of Work Experience with a final evaluation of 3.0 or higher, from \$100.00 to a new amount of \$50.00.

ACTION TAKEN: Rick Murphy made a motion to accept the revised Incentive Policy as presented, seconded by Crystal Noble. The motion carried unanimously.

i. Request to Suspend Serving ISY- 4 Year Data (PY14-PY17)

Ms. Sharon Crite referred to page 28, and stated that the Youth Committee began serving In-School Youth in PY'14. The 4-year data was shown on page 28. The enrollment number has been zero (0) in the past two years. The request, because of the reduction in funds and lack of enrollment, is to suspend serving In-School Youth as of this year (PY'18).

ACTION TAKEN: Elaine Bailey made a motion to focus on serving Out-of-School Youth and suspend the In-School Youth program, seconded by Berdina Hill. The motion carried unanimously.

j. Youth RFP Committee Motion for Future Youth RFP

Ms. King-Brock referred to pages 29-30 to show the 2018 Youth RFP Final Bidder's Meeting Summary and a Proposal Checklist Form. In the past, unresponsive RFP bidders had an opportunity to respond with missing documents within a time period. In the Youth RFP Final Bidder's meeting, Mr. Robert Halfacre made the motion to deny an RFP proposer the ability to submit an RFP proposal if the said proposal is not complete, second by Mr. Tim Mays.

ACTION TAKEN: The Youth RFP Committee made a motion to deny an RFP proposer the ability to submit an RFP proposal if the said proposal is not complete, seconded by Elaine Bailey. The motion carried unanimously.

k. Remove Future RFP "Non-Responsive" Language/Extension

ACTION TAKEN: Crystal Noble made a motion to remove the "non-responsive" language from future Youth RFPs, seconded by Berdina Hill. The motion carried unanimously.

I. PY'18 Eckerd Healthcare Cost Calculation- Youth Budget

Mr. Kunkel referred to page 31 for the latter half of a letter written by Eckerd's audit firm. Paragraph 4 describes the methodology and how healthcare costs were allocated. This was based on the total amount of healthcare costs, previous year costs, and total number of employees. Page 32 shows FY'18 estimates for total FTE employees eligible across the company. A modification will be made to adjust the costs of health insurance, tuition costs, and indirect costs using the methodology shared on page 32.

m. PY'17 State (SCDEW) Monitoring Report

Mr. Acker referred to pages 35-42, which shows the Annual State Monitoring Report. WorkLink is in the process of responding to the report, which was received on July 27th. Mr. Acker reviewed the findings with the Youth Committee.

n. PYC Youth Participant Success Stories

Ms. Karen Craven shared a participant success story from Pickens County with the Youth Committee. This participant was a high school dropout and needed 3 credits to obtain a diploma, which equals 180 hours of seat time. The participant received career coaching, and finished his high school diploma. After completing his diploma, he enlisted in the US Marines.

V. Other Business

The Youth Outreach Committee will be meeting to address the branding and marketing of the Youth program.

Mr. Acker noted that the Youth Committee may receive an opportunity to vote on a participant of the year for one of the WorkLink counties. This county has decided to recognize workforce initiatives and participants throughout their community.

Mr. Acker stated that the State Workforce Board allocated \$1,150,000 for a Technology Grant to local areas. Local areas will be able to submit requests for funds to update and provide new technology. Mr. Acker will be in touch with more information.

VI. Adjourn

Ms. Kristi King-Brock thanked everyone for attending and adjourned the meeting.

Respectfully submitted by: Meredith Durham



Summary of October/November 2018 Electronic Votes(Ratify Votes on Monday, 01/28/2019 - Youth Committee Meeting)

- > October 4, 2018 Four (4) Items:
- 1. Last official Youth Committee Meeting Minutes 08/13/2018.
- 2. <u>PYC Enrollment Commitment Form</u> Verbiage for item #9 highlighted and Skill Invoice Revised Youth Incentives. <u>Note</u>: WIOA Follow-up is a mandatory youth element over 12 months after exit from the youth program. The youth participant cooperation is required.
- 3. PY 18 Youth Budget Mod. 1 (Final PY 18 Youth Budget Mod 1 with narrative and comparison. WorkLink staff conducted final budget review and conversation with Eckerd staff upon receiving PY 18 Youth Budget Comparison on Monday, Oct. 8, 2018. All is good, this PY 18 Youth Budget Mod 1 moved forth to the Finance Committee 10/31/18 and onto the WDB Board 11/7/18 for final approval. The PY 18 Youth Budget Mod 1 Amount Remains the Same = \$600,000.
- 4. The WorkLink Youth Program request to increase in our mandatory work-based learning (work experience) stipends from \$7.75 to \$8.25 and for specialized in-demand career pathway training work experience from \$8.00 to \$10.00.

October 4th Voting Results: Majority vote to accept all four (4) items as approved. Note: WDB final approval 11/7/2018

November 14, 2018 - One item (1):

1. Revised PYC PY18 Incentive Policy

November 14th Voting Results: Majority vote to accept one (1) item - Revised PYC PY18 Incentive Policy as approved. Note: Executive Committee electronic vote approval 11/16/18, this will be ratified at WDB Board meeting on 02/7/2019.

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ECKEIO		100	0 N. Starcre	st Drive.	Cle	arwater, FL	337	765	
COLUMNICATION				INVC					
CONNECTS				IIIVC	JICI				
Worklink Investment Board	Contract Number:	1	8Y495E1						
1376 Tiger Blvd.	Invoice Number:	1	058-06						
Clemson, SC 29631									
-	Invoice Month:		2/31/2018			10			
Attn: Jennifer Kelly	Period Covered:	J	luly 1, 2018 -	June 30,	20	19			
email: jkelly@worklinkweb.com	Total Amount Due:	\$	44,875						
				DECEMB	FR				
Eckerd Goal:				50.0%					100.0%
Line Item			Budget	1058-6	,	Cumulative	R	emaining	Percent Spent
			(Mod 1)			Cost YTD		Balance	YTD
Staff Salary Total		\$	286,515	22,585	.41	139,370	\$	147,145	48.6%
Fringe Benefit Total	51xx	\$	77,913	5,670	.27	33,672	\$	44,242	43.2%
TOTAL STAFF COSTS		\$	364,428	28,255	.68	173,042	\$	191,387	47.5%
Operating Costs:									
Facilities	6185	\$	9,600	2,400		4,800	\$	4,800	50.0%
Communications (Phone, Fax, Internet, et	6270	\$	5,706	363		2,397	\$	3,309	42.0%
Postage	6005	\$	1,400		.58	737	\$	663	52.6%
Staff Travel	6105+	\$	8,690	772		2,219	\$	6,471	25.5%
Staff Background Checks	5100	\$	500	176	.75	358	\$	142	71.7%
Staff Training	5105	\$	2,000		-	-	\$	2,000	0.0%
Office/Desktop Supplies and Materials	6000	\$	2,100		-	501	\$	1,599	23.9%
Copying	6730	\$	2,400		-	282	\$	2,118	11.7%
Software Licenses	6095	\$	1,925		-	1,458	\$	467	75.7%
Participant Outreach	6735	\$	500	2.704	-	- 42 754	\$	500	0.0%
TOTAL OPERATING COSTS		\$	34,821	3,794	.52	12,751	\$	22,070	36.6%
Training Costs:	0507	Φ.	40.000	4 500		44.040	Φ.	00.054	04.00/
Work Experience Stipends	6507 6520	\$	48,000	1,500 784		11,949	\$	36,051	24.9% 23.5%
Tuition Cost (Adult Education) Participant Graduation Fees	6520	\$	13,566 2,500	784 540		3,186 540	\$	10,380	23.5%
Credential Exam Fees	6525	\$	17,500	1,086		3,302	\$	14,198	18.9%
Instructional Supplies (Books)	6546	\$	2,000	120		120	\$	1,880	6.0%
Individual Training Accounts	6530	\$	26,006		-	-	\$	26,006	0.0%
TOTAL TRAINING COSTS	0000	\$	109,571	4,030	82	19.097	\$	90,474	17.4%
Supportive Services Costs:		٠	105,571	4,030	.02	15,037	Ψ	30,414	17.4/0
Child Care	6660	\$	250		_	_	\$	250	0.0%
Transportation	6485	\$	15.000	1,080	.00	5,680	\$	9,320	37.9%
Client Incentives	6585	\$	20,000	3,825		9,050		10,950	45.3%
Client Training Support Materials	6545	\$	2,200		-	537		1,663	24.4%
Client Emergency Assistance & Expungen	6596	\$	2,375		-	-	\$	2,375	0.0%
TOTAL SUPPORTIVE SERVICES COSTS		\$	39,825	4,905	.00	15,267	\$	24,558	38.3%
Training/Professional Fees/Profit:									
General Liability Insurance	6305	\$	3,600	237	.95	1,480	\$	2,120	41.1%
TOTAL FEES / PROFIT COSTS		\$	3,600	237	.95	1,480	\$	2,120	
		<u> </u>							
4.1 INDIRECT COST:	0.12	\$	47,754	3,651	.38	22,026	\$	25,728	46.1%
Contract Total		\$	600,000	\$ 44,8	375	\$ 243,662	\$	356,338	40.6%

Colore	E	Ck	KERD YOU	JTH ALTE	RNATIVES	,	INC.			
Eckerd		10	0 N. Starcre	st Drive. Cle	arwater, FL	33	765			
CONNECTS.				INVOIC						
Worklink Investment Board	Contract Number:	,	18Y495E1							
1376 Tiger Blvd.	Invoice Number:	,	1058-05		l			1		
Clemson, SC 29631	Invoice Month:		1/30/2018							
1				luna 20 20	10					
Attn: Jennifer Kelly	Period Covered:			- June 30, 20	19	Γ		1		
email: jkelly@worklinkweb.com	Total Amount Due:	\$	39,658							
Eckerd Goal:				NOVEMBER 41.7%				100.0%		
Line Item			Budget (Mod 1)	1058-5	Cumulative Cost YTD		Remaining Balance	Percent Spent YTD		oligation umbers
Staff Salary Total		\$	286,515	23,335.21	116,784.45	Ś		40.8%	IVI	-
Fringe Benefit Total	51xx	\$	77,913	5,164.20	28,001.41	_	49,912.07	35.9%		
TOTAL STAFF COSTS		\$	364,428	28,499.41	144,785.86	\$	219,642.50	39.7%	\$	-
Operating Costs:										
Facilities	6185	\$	9,600	-	2,400.00	\$		25.0%		
Communications (Phone, Fax, Internet, etc	6270	\$	5,706	409.67	2,033.47			35.6%		24.40
Postage	6005	\$	1,400	257.59	654.43			46.7%		250.01
Staff Travel	6105+	\$	8,690	378.49 181.50	1,446.53			16.6%		359.34
Staff Background Checks Staff Training	5100 5105	\$	2,000	(181.50)	181.50	\$		36.3% 0.0%		
Office/Desktop Supplies and Materials	6000	\$	2,100	(101.50)	500.87			23.9%		
Copying	6730	\$	2,400	127.68	281.74			11.7%		
Software Licenses	6095	\$	1,925	1,458.00	1,458.00	\$		75.7%		
Participant Outreach	6735	\$	500	-	-	\$	500.00	0.0%		
TOTAL OPERATING COSTS		\$	34,821	2,631.43	8,956.54	\$	25,864.38	25.7%	\$	383.74
Training Costs:										
Work Experience Stipends	6507	\$	48,000	867.99	10,448.89		37,551.11	21.8%		448.31
Tuition Cost (Adult Education)	6520	\$	13,566	392.00	2,402.00	_		17.7%		
Participant Graduation Fees	6595 6525	\$	2,500 17,500	17.50	2 245 25	\$		0.0% 12.7%		20.50
Credential Exam Fees Instructional Supplies (Books)	6546	\$	2,000	17.50	2,215.25	\$		0.0%		29.50
Individual Training Accounts	6530	\$	26,006	-	-	\$		0.0%		
TOTAL TRAINING COSTS	0330	\$	109,571	1,277.49	15,066.14	\$		13.8%	\$	477.81
Supportive Services Costs :		_	103,371	2,277143	15,000.14	_	34,304143	23.070	Υ	477101
Child Care	6660	\$	250	-	-	\$	250.00	0.0%		
Transportation	6485	\$	15,000	1,100.00	4,600.00	\$	10,400.00	30.7%		380.00
Client Incentives	6585	\$	20,000	2,125.00	5,225.00	\$	14,775.00	26.1%		500.00
Client Training Support Materials	6545	\$	2,200	-	536.76			24.4%		
Client Emergency Assistance & Expungen	6596	\$	2,375	-	-	\$,	0.0%		
TOTAL SUPPORTIVE SERVICES COSTS		\$	39,825	3,225.00	10,361.76	\$	29,463.24	26.0%	\$	880.00
Training/Professional Fees/Profit:	6305	ċ	3 (00	050.00	1 244 02	4	2 250 07	24 59/		237.95
General Liability Insurance TOTAL FEES / PROFIT COSTS	6305	\$ \$	3,600 3,600	258.38 258.38	1,241.93 1,241.93	\$		34.5%	\$	237.95
4.1 INDIRECT COST:	0.12	\$	47,754	3,766.71	18,374.53	\$	29,379.51	38.5%		134.60
Contract Total		\$	599,999	\$ 39,658	\$ 198,787	\$	401,212	33.1%	\$ 2	2,114.10
							401,212.15			
Work Experience				NOV	Cumulative	V	TD% Spent			
Work Experience:	9	taff	WEX Salaries:	7,015.50			7%			
			ff WEX Fringe:	1,266.01	,		1%			
			Stipends:	867.99	,		2%			
			TOTAL	9,149.50			10%			
	-	Perd	entage Spent:	2%	10%					

CNC Operator

(SCMC)

(200 hrs; 10 wks) Finish in this timeframe

Postsecondary Education Options

CAREER ENTRY/ADVANCEMENT

Manufacturing Technologies/Production and Management

(Additional career options and advancement into senior management with bachelor's degree completion)

MANAGEMENT Workforce Entry SENIOR

Workforce Entry ECHNICIAN/

OPERATOR II) Workforce Entry

OPERATOR I)

(PRODUCTION OPERATOR)

Workforce Entry

Industrial Electronics Technology Mechatronics Technology CNC Programing and Operations

Graduate in 1-1½ years w/day classes (Enter 1 of these AAS programs with advanced standing of 12-20 credit hours)

Technical Operators II Certificate

(4 courses; 14 wks); Graduate in this timeframe

OR

Basic Electronics Certificate

(1 course; 14 wks) - 2nd of 3 semesters

Basic Machining Certificate

(2 courses; 14 wks); Graduate in this timeframe

Technical Operators I Certificate

(4 courses; 14 wks); Graduate in this timeframe

Basic Electronics Certificate

(2 courses; 14 wks) - 1st of 3 semesters

Basic Machining Certificate

(2 courses; 14 wks) - 1st of 2 semesters

Industrial Tech Programs (Academic Credit) (PRIOR LEARNING ASSESSMENT POSSIBLE)

Corporate & Community Education(CCE) (Non-Academic Credit)

Adult Ed and TCTC

South Carolina Manufacturing Certification

Entry: at least 8^{th} grade (10^{th} grade by entry into COL 120, MFG 101, MFG 102) but not GED/HSED level (14 weeks; 1 semester)

- TCTC: COL 120 (STEM: College and Career Readiness) and MFG101 (Introduction to Manufacturing), MFG102 (Applied Learning in Manufacturing)
- AE: Math/Reading materials contextualized with manufacturing terminology and tasks
- AE: Computer skills development (prep for TCTC)
- AE/TCTC: Career exploration and goal refinement (prep for TCTC)
- AE/TCTC: Wrap-around support services
- TCTC: Specialized workforce scholarships
- TCTC: Specialized transition services for job placement and continued postsecondary study.
- Employers: Paid Work-Based Learning

OUTCOMES:

- Student earns GED or HSD and Workkeys Certificate (silver or higher).
- 2. Student academic skill levels appropriate for Level 3 entry.
- 3. Student earns 8 semester-hours of college credit (COL 120, MFG 101 and MFG 102).
- 4. Student earns TCTC certificate, Manufacturing Production I.
- 5. Student completes two national training/skill certifications.
- 6. Student implements strategies identified in Level 1 to address personal barriers to continued education/employment.
- 7. Student enters full-time employment in entry-level manufacturing operator position and/or continues postsecondary education.

Entry: 6th-8th grade level in Math or Reading (14 weeks; 1 semester)

- AE: Math/Reading contextualized with manufacturing terminology and tasks.
- AE: Computer skills development (prep for TCTC).
- AE (with visits from TCTC): Career exploration and goal refinement -- prep
- AE: Wrap-around support services; general employability skills.

- 1. Student academic skill levels appropriate for Level 2 entry.
- 2. Student refines career goal and commits to Manufacturing Pathway.
- 3. Student identifies personal barriers to continued education and begins planning strategies (with structured AE support) to address barriers.
- 4. Student receives transition services from TCTC to register for and be ready to start Level 2.







HEALTHCARE PATHWAY Personal Care Aide I Certificate

I-BEST stands for Integrated Basic Education and Skills Training, and at Tri-County, it is uniquely designed to help transition students from where they are to where they want to be. The Personal Care Aide (PCA) pathway focuses on preparing students for specialized one-on-one caregiving and future healthcare careers.

PROGRAM FEATURES

- · Program completion in one semester (up to 14 weeks)
- College credits for eight semester hours (COL 120, AHS 101, AHS 190) Course descriptions on back of card
- Industry-recognized skill certifications
- Personal Success Plan
- Builds skills and habits of the mind for college and work success
- Individualized advising and educational/career planning
- Job placement assistance
- Academic Success Lab/Tutoring
- · Access to other College resources
- · Cost of classes, fees, and books covered

TO BE CONSIDERED, APPLICANTS MUST

... meet these eligibility requirements:

- · US citizen or eligible to register in a SC college
- SC resident (Anderson, Oconee or Pickens counties)
- 18 years of age or older
- High school graduate (diploma or GED); near completion of GED will be considered
- · Not currently a Tri-County student in a credit or non-credit program
- · Proof of immunization
- Be able to pass a drug screening and background check

NEXT STEPS

- Register for and attend an Information Session
- Complete I-BEST Application
- Complete I-BEST Reflections
- Submit a high school or GED transcript (or score report)
- Attend mandatory orientation



Course Descriptions

COL 120 - STEM College and Career Readiness Class Hours: 3 Lab Hours: 0 Credit Hours: 3

This course builds skills and habits of mind for college and work success. Students will accomplish academic and job tasks using problem-solving and teamwork, apply personal responsibility, use learning strategies, explore STEM careers, and earn a skill award appropriate for entry-level work. Through discussion, guided practice, and class projects, students will identify and use appropriate resources; apply strategies to succeed in college courses; participate actively in a collegiate learning environment; develop a global perspective; and apply personal responsibility to reach education, work, and personal development goals. This course is designed for students who are participating in the Technical Skills for Success (TSS) initiative.

AHS 101 Introduction to Health Professions Class Hours: 2 Lab Hours: 0 Credit Hours: 2

This course provides a study of the health professions and the health care industry. Topics include the role and scope of personal care aides and other entry and mid-level health professionals, completion of industry-recognized skill certifications, applications of health and safety standards, and methods of determining appropriate fit and preparation for health care professions.

AHS 190 Fundamentals of Personal Care Class Hours: 3 Lab Hours: 0 Credit Hours: 3

This course introduces principles and practices of effective personal care aide services. Topics include care plans, nutrition, basics of dementia care, physical/emotional/personal care and companionship, maintaining clean and safe environments, sensitivity to diverse perspectives and cultural needs, and application of comprehensive strategies to optimize clients' quality of life.

PY 2017 WIOA Quarterly Report Summary - Annual

			State			Worklinl	k	Uŗ	per Savar	nnah		Upstate			Greenville	;		Midland	S		Trident	
Performance Measure	Group	Goal	% of Goal	Actual	Goal	% of Goal	Actual	Goal	% of Goal	Actual	Goal	% of Goal	Actual									
Employment Rate Q2	Adults	73.1	107.5%	78.6	73.1	116.6%	85.2	73.1	112.2%	82.0	73.1	113.8%	83.2	73.1	112.0%	81.9	73.1	104.1%	76.1	73.1	105.2%	76.9
Employment Rate Q4*	Adults	70.8	112.1%	79.4	70.8	119.9%	84.9	70.8	112.3%	79.5	70.8	120.8%	85.5	70.8	120.1%	85.0	70.8	111.3%	78.8	70.8	100.7%	71.3
Median Earnings	Adults	4,628	120.6%	5,581	4,236	145.3%	6,153	4,292	106.9%	4,588	4,800	130.6%	6,268	5,400	90.5%	4,888	5,220	97.3%	5,077	5,100	122.3%	6,238
Credential Rate*	Adults	51.0	141.4%	72.1	51.0	117.6%	60.0	51.0	158.0%	80.6	51.0	163.3%	83.3	51.0	147.1%	75.0	51.0	116.7%	59.5	51.0	135.7%	69.2
Measurable Skill Gains	Adults	N/A	N/A	42.3	N/A	N/A	46.4	N/A	N/A	29.4	N/A	N/A	35.8	N/A	N/A	43.8	N/A	N/A	16.0	N/A	N/A	48.5
Employment Rate O2	DW	79.3	106.6%	84.5	77.0	108.2%	83.3	77.0	115.6%	89.0	77.0	115.8%	89.2	77.0	107.4%	82.7	77.0	106.9%	82.3	77.0	106.1%	81.7
Employment Rate Q4*	DW	75.0	111.9%	83.9	75.0	133.3%	100.0	75.0	112.9%	84.7	75.0	133.3%	100.0	75.0	111.9%	83.9	75.0	109.3%	82.0	75.0	101.3%	76.0
Median Earnings	DW	6,100	116.1%	7,084	5,900	119.8%	7,068	5,821	114.4%	6,657	6,350	132.5%	8,415	6,400	94.5%	6,050	7,065	95.0%	6,710	7,000	123.5%	8,647
Credential Rate*	DW	54.4	141.4%	76.9	54.4	122.6%	66.7	54.4	143.0%	77.8	54.4	183.8%	100.0	54.4	113.1%	61.5	54.4	136.9%	74.5	54.4	137.9%	75.0
Measurable Skill Gains	DW	N/A	N/A	31.3	N/A	N/A	42.3	N/A	N/A	20.7	N/A	N/A	29.6	N/A	N/A	35.8	N/A	N/A	18.2	N/A	N/A	40.0
Employment, Education or Training Placement Rate Q2	Youth	75.1	105.6%	79.3	75.1	99.9%	75.0	75.1	107.3%	80.6	75.1	118.4%	88.9	75.1	90.9%	68.3	75.1	103.9%	78.0	75.1	113.3%	85.1
Employment, Education or Training Placement Rate Q4*	Youth	67.6	117.0%	79.1	67.6	123.2%	83.3	67.6	105.6%	71.4	67.6	125.1%	84.6	67.6	103.1%	69.7	67.6	116.0%	78.4	67.6	126.0%	85.2
Median Earnings	Youth	N/A	N/A	3,279	N/A	N/A	3,401	N/A	N/A	3,794	N/A	N/A	2,104	N/A	N/A	2,366	N/A	N/A	4,189	N/A	N/A	3,652
Credential Rate*	Youth	68.1	106.9%	72.8	68.1	111.5%	75.9	68.1	120.6%	82.1	68.1	90.3%	61.5	68.1	86.5%	58.9	68.1	84.4%	57.5	68.1	103.2%	70.3
Measurable Skill Gains	Youth	N/A	N/A	49.2	N/A	N/A	70.7	N/A	N/A	29.2	N/A	N/A	54.3	N/A	N/A	67.8	N/A	N/A	32.3	N/A	N/A	45.5

			Pee De	e	Lo	wer Sava	nnah		Catawba	1	Sa	ntee-Lync	hes	,	Waccamav	V	I	Lowcount	ry	Color Coding
Performance Measure	Group	Goal	% of Goal	Actual	Exceeds Goal Actual Performance is greater than 100.0% of the															
Employment Rate Q2	Adults	73.1	119.2%	87.1	73.1	111.8%	81.7	73.1	110.9%	81.1	73.1	112.4%	82.2	73.1	122.0%	89.2	73.1	105.6%	77.2	goal
Employment Rate Q4*	Adults	70.8	120.9%	85.6	70.8	115.5%	81.8	70.8	115.3%	81.6	70.8	116.8%	82.7	70.8	117.7%	83.3	70.8	111.4%	78.9	Meets Goal
Median Earnings	Adults	4,300	117.6%	5,058	4,258	136.1%	5,796	4,050	123.3%	4,995	4,628	107.0%	4,953	4,200	126.9%	5,330	4,250	119.6%	5,083	Actual Performance is
Credential Rate*	Adults	51.0	148.4%	75.7	51.0	163.3%	83.3	51.0	139.4%	71.1	51.0	126.9%	64.7	51.0	143.7%	73.3	51.0	171.0%	87.2	between 90.0% and 100.0%
Measurable Skill Gains	Adults	N/A	N/A	42.0	N/A	N/A	36.8	N/A	N/A	38.6	N/A	N/A	56.4	N/A	N/A	52.9	N/A	N/A	44.9	of the goal
Employment Rate Q2	DW	77.0	111.3%	85.7	77.0	111.7%	86.0	77.0	119.0%	91.6	77.0	113.2%	87.2	77.0	101.3%	78.0	77.0	90.1%	69.4	Did Not Meet Goal Actual
Employment Rate O4*	DW	75.0	114.3%	85.7	75.0	107.3%	80.5	75.0	124.3%	93.2	75.0	111.1%	83.3	75.0	118.0%	88.5	75.0	104.4%	78.3	Performance is under 90.0% of the goal
Median Earnings	DW	6,000	118.5%	7,112	5,773	113.1%	6,528	6,100	121.6%	7,419	5,700	133.2%	7,592	6,100	130.1%	7,937	6,100	105.8%	6,453	Ť
Credential Rate*	DW	54.4	127.9%	69.6	54.4	168.6%	91.7	54.4	129.8%	70.6	54.4	147.1%	80.0	54.4	167.8%	91.3	54.4	173.5%	94.4	
Measurable Skill Gains	DW	N/A	N/A	25.6	N/A	N/A	20.9	N/A	N/A	35.7	N/A	N/A	40.0	N/A	N/A	40.4	N/A	N/A	50.0	Baseline
Employment, Education or Training Placement Rate Q2	Youth	75.1	109.3%	82.1	75.1	113.3%	85.1	75.1	107.5%	80.7	75.1	91.3%	68.6	75.1	110.0%	82.6	75.1	105.3%	79.1	Indicator is in Baseline status until PY'20
Employment, Education or Training Placement Rate Q4*	Youth	67.6	118.8%	80.3	67.6	120.6%	81.5	67.6	118.8%	80.3	67.6	103.3%	69.8	67.6	122.2%	82.6	67.6	116.3%	78.6	
Median Earnings	Youth	N/A	N/A	2,466	N/A	N/A	3,770	N/A	N/A	3,006	N/A	N/A	3,126	N/A	N/A	3,736	N/A	N/A	4,359	
Credential Rate*	Youth	68.1	130.0%	88.5	68.1	95.0%	64.7	68.1	97.1%	66.1	68.1	123.1%	83.8	68.1	122.8%	83.6	68.1	48.9%	33.3	Within 1% of exceeding
Measurable Skill	Youth	N/A	N/A	52.3	N/A	N/A	53.1	N/A	N/A	28.6	N/A	N/A	38.9	N/A	N/A	59.6	N/A	N/A	42.9	goal.

^{*-} These indicators will not have 4 full quarters of data reported until the period ending 12/31/2018

PY 2018 WIOA Quarterly Report Summary - 1st Quarter (Rolling-Four)

			State			Worklinl	K	UI	per Savan	nah		Upstate			Greenville			Midlands	3		Trident	
Performance Measure	Group	Goal	% of Goal	Actual	Goal	% of Goal	Actual	Goal	% of Goal	Actual	Goal	% of Goal	Actual									
Employment Rate Q2	Adults	76.8	102.2%	78.5	76.8	107.6%	82.6	76.8	106.9%	82.1	76.8	100.9%	77.5	76.8	102.1%	78.4	76.8	97.8%	75.1	76.8	98.0%	75.3
Employment Rate Q4*	Adults	73.0	108.6%	79.3	73.0	116.6%	85.1	73.0	112.3%	82.0	73.0	114.1%	83.3	73.0	114.9%	83.9	73.0	105.6%	77.1	73.0	96.4%	70.4
Median Earnings	Adults	4,908	95.7%	4,695	5,301	105.3%	5,584	4,663	84.8%	3,955	5,644	80.2%	4,528	5,400	78.5%	4,240	5,285	75.5%	3,990	5,865	88.0%	5,159
Credential Rate*	Adults	51.9	132.8%	68.9	51.9	113.7%	59.0	51.9	148.6%	77.1	51.9	155.1%	80.5	51.9	124.7%	64.7	51.9	113.7%	59.0	51.9	145.1%	75.3
_	Adults	N/A	N/A	45.6	N/A	N/A	52.0	N/A	N/A	44.0	N/A	N/A	43.8	N/A	N/A	42.4	N/A	N/A	17.6	N/A	N/A	47.4
Employment Rate Q2	DW	80.1	105.0%	84.1	80.1	108.7%	87.1	80.1	109.6%	87.8	80.1	109.2%	87.5	80.1	101.2%	81.1	80.1	101.1%	81.0	80.1	106.0%	84.9
Employment Rate Q4*	DW	76.0	110.1%	83.7	76.0	103.4%	78.6	76.0	108.8%	82.7	76.0	126.1%	95.8	76.0	110.7%	84.1	76.0	107.9%	82.0	76.0	111.7%	84.9
Median Earnings	DW	6,405	98.3%	6,298	6,500	96.3%	6,259	6,200	96.4%	5,975	7,100	91.2%	6,475	6,405	89.2%	5,715	7,082	79.5%	5,633	7,700	87.7%	6,755
Credential Rate*	DW	48.6	143.0%	69.5	48.6	160.1%	77.8	48.6	141.6%	68.8	48.6	88.3%	42.9	48.6	149.6%	72.7	48.6	130.5%	63.4	48.6	153.1%	74.4
Measurable Skill Gains	DW	N/A	N/A	33.2	N/A	N/A	41.7	N/A	N/A	31.4	N/A	N/A	28.6	N/A	N/A	45.8	N/A	N/A	21.7	N/A	N/A	41.7
Employment, Education or Training Placement Rate Q2	Youth	76.6	103.4%	79.2	76.6	96.5%	73.9	76.6	106.8%	81.8	76.6	117.1%	89.7	76.6	90.3%	69.2	76.6	102.7%	78.7	76.6	110.7%	84.8
Employment, Education or Training Placement Rate Q4*	Youth	69.0	113.8%	78.5	69.0	122.9%	84.8	69.0	111.2%	76.7	69.0	115.9%	80.0	69.0	103.0%	71.1	69.0	113.3%	78.2	69.0	119.6%	82.5
Median Earnings	Youth	N/A	N/A	2,513	N/A	N/A	2,061	N/A	N/A	3,535	N/A	N/A	1,300	N/A	N/A	1,885	N/A	N/A	3,900	N/A	N/A	2,885
Credential Rate*	Youth	68.1	104.0%	70.8	68.1	116.3%	79.2	68.1	115.4%	78.6	68.1	90.7%	61.8	68.1	90.5%	61.6	68.1	77.7%	52.9	68.1	97.9%	66.7
Measurable Skill Gains	Youth	N/A	N/A	48.5	N/A	N/A	58.3	N/A	N/A	29.8	N/A	N/A	64.2	N/A	N/A	57.0	N/A	N/A	30.4	N/A	N/A	44.2

			Pee De	e	Lo	wer Savar	nnah		Catawba	ļ	Sa	ntee-Lync	hes	,	Waccamav	V	L	owcount	ry	Color Coding
Performance Measure	Group	Goal	% of Goal	Actual	Exceeds Goal Actual Performance is greater than 100.0% of the															
Employment Rate Q2	Adults	76.8	107.0%	82.2	76.8	108.9%	83.6	76.8	104.9%	80.6	76.8	108.1%	83.0	76.8	117.2%	90.0	76.8	98.3%	75.5	goal
Employment Rate Q4*	Adults	73.0	116.8%	85.3	73.0	112.7%	82.3	73.0	111.8%	81.6	73.0	113.7%	83.0	73.0	117.8%	86.0	73.0	104.7%	76.4	Meets Goal
Median Earnings	Adults	4,601	93.7%	4,312	4,908	96.5%	4,734	4,523	100.3%	4,535	4,908	79.5%	3,900	4,621	103.3%	4,772	4,908	82.5%	4,050	Actual Performance is
Credential Rate*	Adults	51.9	114.5%	59.4	51.9	137.6%	71.4	51.9	135.1%	70.1	51.9	112.3%	58.3	51.9	142.0%	73.7	51.9	159.5%	82.8	between 90.0% and
Measurable Skill Gains	Adults	N/A	N/A	43.4	N/A	N/A	45.8	N/A	N/A	45.1	N/A	N/A	52.0	N/A	N/A	55.8	N/A	N/A	52.6	100.0% of the goal
Employment Rate Q2	DW	80.1	104.6%	83.8	80.1	107.6%	86.2	80.1	112.9%	90.4	80.1	107.6%	86.2	80.1	98.9%	79.2	80.1	93.0%	74.5	Did Not Meet Goal Actual
Employment Rate Q4*	DW	76.0	110.1%	83.7	76.0	107.0%	81.3	76.0	125.7%	95.5	76.0	110.4%	83.9	76.0	111.6%	84.8	76.0	95.4%	72.5	Performance is under 90.0% of the goal
Median Earnings	DW	6,405	105.6%	6,766	6,097	104.6%	6,379	6,715	92.9%	6,240	6,800	94.1%	6,401	6,410	83.2%	5,332	6,200	94.2%	5,842	, and the second second
Credential Rate*	DW	48.6	129.8%	63.1	48.6	124.9%	60.7	48.6	146.9%	71.4	48.6	158.2%	76.9	48.6	176.3%	85.7	48.6	167.3%	81.3	
Measurable Skill Gains	DW	N/A	N/A	25.0	N/A	N/A	22.4	N/A	N/A	28.4	N/A	N/A	50.0	N/A	N/A	47.2	N/A	N/A	41.2	Baseline
Employment, Education or Training Placement Rate Q2	Youth	76.6	99.1%	75.9	76.6	114.9%	88.0	76.6	111.5%	85.4	76.6	81.5%	62.4	76.6	108.1%	82.8	76.6	97.9%	75.0	Indicator is in Baseline status until PY'20
Employment, Education or Training Placement Rate Q4*	Youth	69.0	107.2%	74.0	69.0	117.2%	80.9	69.0	119.4%	82.4	69.0	104.3%	72.0	69.0	115.4%	79.6	69.0	102.6%	70.8	
Median Earnings	Youth	N/A	N/A	1,777	N/A	N/A	2,435	N/A	N/A	2,066	N/A	N/A	2,469	N/A	N/A	2,227	N/A	N/A	3,177	
Credential Rate*	Youth	68.1	122.3%	83.3	68.1	95.7%	65.2	68.1	83.4%	56.8	68.1	118.9%	81.0	68.1	120.1%	81.8	68.1	80.0%	54.5	Within 1% of exceeding
Measurable Skill Gains	Youth	N/A	N/A	54.7	N/A	N/A	55.5	N/A	N/A	31.5	N/A	N/A	42.2	N/A	N/A	60.2	N/A	N/A	43.1	goal.

^{* -} These indicators will not have 4 full quarters of data reported until the period ending 12/31/2018

Youth Service Provider Enrollment Status July 1, 2018 - June 30, 2019

ENROLLMENT REPORT PY 18	PYC					
*Special notes:						
Board Goal	156					
PY'18 Month	NEW WIOA Enrollments	Total Enrollments	Monthly Planned Enrollment	YTD % of Monthly Plan	YTD % of Total Planned	YTD % of Board Goal
Active Carryover		50				
July	5	55	5	100%	5%	35%
August	7	62	5	140%	11%	40%
September	22	84	16	138%	32%	54%
October	15	99	16	94%	46%	63%
November	19	118	16	119%	64%	76%
December	4	122	0	#DIV/0!	68%	78%
January		122	13	0%	68%	78%
February		122	13	0%	68%	78%
March		122	10	0%	68%	78%
April		122	6	0%	68%	78%
May		122	6	0%	68%	78%
June		122	0	#DIV/0!	68%	78%
Totals	72	122	106			

Event: 2018 AOP BIS-Nov. 13-14, 2018 Anderson Sports Entertainment Center Anderson, SC

Transportation Assistance	Actual Award Paid	# of Students	# of Buses	Actual Award Paid
Request(s) by School District	WorkLink WIOA Youth Funds	Funded	Funded	AOP BIS Funds
Anderson School District 1	\$ 1,928.61	765	16	
Anderson School District 2	\$ 708.19	273	7	
Anderson School District 3	\$ 334.88	195	4	
Anderson School District 4	\$ 396.30	210	5	
Anderson School District 5	\$ 1,437.37	964	24	
Oconee County School District	\$ -	847	18	\$ 3,391.12
Pickens County School District	\$ -	1263	27	\$ 3,168.40
Total Actual Award Paid = \$11,364.87	\$ 4,805.35	4,517	101	\$ 6,559.52

Prepared by Sharon Crite 01/05/2019



WORKFORCE DEVELOPMENT BOARD YOUTH COMMITTEE APPLICATION

Applicant Name:	Bendina Hill		
Applicant Address:	7900. HWY 76		
	Pendleton, SC 29	9670	
Education:	Masters of Arts: (ommuni	ty Counseling
Business/Organizat	ion: Tri-County Ted	hnical !	College (Career Services)
Job Title: Emplo	pability Service (bording	ator
Phone: 864-641	0-1573	Fax:	
Cell Phone: 864-	712-5476	E-mail: by	nill7etctc.edu
Category Represen	ted:		
Super Local	of Juvenile Justice		K-12 School Representative Dept. Social Services Director Youth Services/Agency/Programs
Local	er Youth Participant School to Work Director Recreation and Parks		Existing Youth Services for Planning Groups Current Youth Participant
Adult	Stop Operator Education Director unity Based Organization		Business Representative Other Tri-County Technical College
Describe how this a	applicant represents the indi	icated agen	cy:
	youth and adult yment needs and		arter Counseling.
Signature C	yriQ		2/17/19 e

Revised 8/4/15



WORKFORCE DEVELOPMENT BOARD YOUTH COMMITTEE APPLICATION

Applicant Name: Estella "Sheila" Ford
Applicant Address: 11/3 Ramona Dr.
Belton, SC 29627
Education: M.A. Rehability tran Counseling
Business/Organization: $SCVRD$
Job Title: AREA SUPERVISOR
County of Residence: Anderson
0(11) 332 1119 -
Cell Phone: (864) 367 - 9286 E-mail: Eford @ Scrrd. net
Category Represented:
Youth Services Agency (Specify): Dept. of Juvenile Justice
Youth Activity (Specify): Former Youth Participant Existing Youth Services for Planning Local School to Work Director Groups Local Recreation and Parks Current Youth Participant Director
Other (Specify): One-Stop Operator Adult Education Director Business Representative Community Based Organization Other Describe how this applicant represents the indicated agency:
Jam the area supervisor for the Oconee-Pichens Sice & SC Bratival Rebub.
Signature Date

2015 YOUTH COMMITTEE STRATEGIC PLAN PY 17 DATA

	Strategio	Plan Table 1: Redu	uce Fragmentatio	on in the Youth Workforce Development System	
Critical Issue	Goal	Objective	Strategy	Action Plan	Subcommittee
			Further develop resource inventory	Identify youth partners in AOP (Anderson-Oconee-Pickens) Utilize and distribute as necessary the existing community resource flyer which reference services in AOP community. Regularly update the existing 211 database, ASA book of services Review/research www.indyserves.com website and templates Youth provider to educate families of available resources in tri-county area.	
Service providers are working in silos, creating	Integrate workforce	Enhance both the service mapping database (211) and the personal provider-to-provider communication network by identifying and	Collect/Input service map data	Communicate the need for youth providers to partner with organizations who serve at-risk youth in the tri-county area – On Going Advocate/solicit partner involvement, including: Local church time/talent banks Civic/Service Organizations Retiree Groups Others TBD On-Going Youth Provider (PYC) to track all information in the Empyra system – On-Going	
fragmentation within the workforce development	development systems, processes and networks.	connecting workforce service providers, educators, faith based organizations (FBOs),	Disseminate the product	Market service mapping resource 2-1-1 by utilizing and promoting whenever possible serving the three county area (AOP). Continue to improve methods for informing partners about database On Going	Service Integration
system.		service organizations, and other groups actively engaged in workforce development.	Identify/Address gaps in community services	Youth Council (YC) to go through formal gap analysis exercise with a third party facilitator. Facilitated by COG Staff and completed on 4/22/16. Disseminate to Youth Council, WIB, service providers and partners – On-Going	
			The Youth Provider will collaborate and/or partner with existing community, service, or resource fair(s) in the AOP community.	YC members are to assist in making WorkLink Staff and/or Youth Provider aware of any community, service, or resource fair(s0 in the AOP area.	

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Strategic Plan Table 2: Combating Soft Skill, Basic Skill and Work Ethic Challenges					
Critical Issues	Goal	Objective	Strategy	Action Plan	Subcommittee
		Improve the community's perception of general work readiness and work ethic of our youth by 10-25%	Monitor and evaluate progress of general work readiness/ethic perception in the tri-county area.	Survey businesses to determine increase in work readiness/soft skills of youth by comparing perceptions to the 06/30/14 baseline.	
Shortage of work ethic, soft skills, and basic skills Earlier intervention among youth is needed to get ahead of the issue effectively	ills, ills Improve the general work ethic, soft skills and basic skills of the tri-county area youth workforce Improve impleme as a way Enhance soft skill, ethic dev the youth	Improve awareness and implementation of WorkKeys	Work with One Stop Operations Committee to bolster awareness/implementation of	See action plans of WDB Continue to coordinate administration and outreach through local One Stops and other WorkKeys	
		as a way to combat the issue	WorkKeys	administrators in the system (school districts, adult ed centers, tech colleges, etc.).	Work Readiness
		Enhance existing training for soft skill, basic skill and work ethic development throughout the youth service provider network.	Strengthen the existing curricula and training foundation for teaching work ethic and soft/basic skills.	Utilize the Learning Express-Workforce Skills for 21st Century Success software program as the foundation and methodology for addressing general work readiness challenges.	

Comment [sc1]: ADD Worldwide Interactive Network (WIN)?? WIN is currently in use.

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Strategic Plan Table 3: The Need of More Workers to have Industry Recognized Credentials						
Critical Issue	Goal	Objective	Strategy	Action Plan	Subcommittee	
Too many workers lack the technical qualifications necessary to meet the demands of modern business and industry.	Bridge the current credentials gap between the workforce and business/industry job requirements.	Increase the number of youth participants who earn industry-recognized credentials and degrees, including WorkKeys testing, high school diplomas, GEDs and postsecondary certifications.	Increase communication, coordination, and collective outreach between providers serving under the Workforce Innovation and Opportunity Act as well as other educational resources in the tri-county area.	See Action Plans of WDB Committees for outreach and implementation action items. Using Youth Provider dashboard data along with WIOA Youth Performance Quarterly Report as outlined by DOL/SCDEW. The goal is to meet and/or exceed (Credential Attainment Rate) WIOA Youth Performance Measures. Consult with WorkLink WIOA Performance & Reporting Specialist and/or SCDEW for WIOA Youth Performance Guidance.	Work Readiness	

Comment [sc2]: ADD WIN??

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Strategic Plan 4: Increasing Work-Based Learning and General Employer Engagement in the WF Development System					
Critical Issue	Goal	Objective	Strategy	Action Plan	Subcommittee
Increasing system-wide coordination and interaction between workforce development partners, business/industry, and the education system.	Continue aggressive outreach with employers utilizing the Workforce Development System and Services.	Increase the number of employers who participate in work-based learning opportunities in the region. Increase opportunities for veterans, persons with disabilities, and youth through promotion of apprenticeships, and other work-based learning programs.	Educate employers about work-based learning opportunities through increased speaking engagements and other outreach events Increase number of outreach events and speaking engagements which can educate industry about the benefits of work-based learning for veterans, persons with disabilities and youth.	The youth workforce service provider is to execute at least 100 interactions per year with workforce development partners, business/industry, and education. From this effort, at least 10 business interactions/involvements per year are to be established. In industry outreach events, showcase area success stories about veterans, persons with disabilities and youth who have successfully utilized work-based training to the benefit of themselves and of participating companies.	Work Readiness

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SC WORKS | BRINGING EMPLOYERS AND JOB SEEKERS TOGETHER ANDERSON-OCONEE-PICKENS

SC Works Anderson

QuickJobs Development Center Across from Anderson Campus Tri-County Technical College 512 Michelin Blvd (864) 260-6780 (TTY 711)

SC Works Clemson

East Park Shopping Plaza 1376 Tiger Blvd, Suite 102 (864) 643-0071 (TTY 711)



SC Works Easley

QuickJobs Development Center Next to Easley Campus Tri-County Technical College 1776 Powdersville Road (864) 220-8990 (TTY 711)

SC Works Seneca

QuickJobs Development Center Hamilton Career Center 104 Vocational Drive (864) 646-1741 (TTY 711)

For HOT JOBS and JOB FAIRS, visit us at: www.worklinkweb.com or like us on Facebook: SC Works WorkLink.

Community Resources

For additional information and resources, DIAL 2-1-1 or call your local SC Works Center.

For those seeking a job and not sure where to start.

- SC Works Anderson—(864) 260-6780
- Goodwill Industries Job Connection—(864) 964-8202
- AIM—(864) 226-2273

For Veterans looking for Assistance

- Veterans Administration—(864)260-4036
- Upstate Warrior Solutions—(864) 520-2073
- Alston Wilkes Society—(864) 260-9510

For those needing a HS Diploma or GED, Career Readiness, or English as a Second Language.

- Adult Education 1 & 2—(864) 947-9311
- Adult Education 3, 4, & 5— (864) 260-5075

For those seeking higher education, such as a certification, licensure, or degree.

• Tri-County Technical College—(864) 646-8282

For those 55 and older seeking work.

• Goodwill Industries Job Connection —(864) 964-8202

For at-risk, out-of-school youth 17-24 seeking education and/or training.

Palmetto Youth Connections—(864) 633-6354

For those with a disability and may need assistance with finding employment.

- A-O-P Mental Health—(864) 260-2220
- SC Vocational Rehabilitation— (864) 224-6391

For those with health needs.

- Anderson Free Clinic—(864) 226-1294
- FamilyWize Prescription Cards—familywize.org
- Cancer Association of Anderson—864-222-3500

For those needing a place to sleep.

- Housing Authority of Anderson—(864) 260-5120
- Salvation Army Homeless Shelter—(864) 226-9340
- Family Promise of Anderson—(864) 760-0908

For those needing assistance with food.

- Good Neighbor Cupboard—(864) 224-1701
- SC Department of Social Services—(864) 260-4100
- Soup Kitchen—(864) 224-4763
- AIM—Benefit Bank—(864)226-2273

For those that need emergency assistance. (Heating/Cooling/Water)

- AIM—(864) 226-2273
- Share—(864) 224-7028

For those needing Transportation.

- Electric City Transit—(864) 231-7625
- CATBus— (864) 654-2287 or catbus.com

For those looking for computer access.

Anderson County Library System—(864) 260-4500



What is my **nex**



At the SC Works Centers, we often hear individuals looking for a job say,

"I don't know what I want to do next."

Or it may be,

"I know what I want to do, but I'm not sure how to get there."

THAT'S WHERE WE COME IN.

SC 2-1-1 ANNUAL REPORT: NOV 2017 - NOV 2018

UNITED WAY OF ANDERSON COUNTY





SC 2-1-1 APP DOWNLOADS

1,315

New Downloads

*not specific to location *statistics begin Jan 1, 2018



SC 2-1-1 WEBSITE VISITS

91,141

Total SC 2-1-1 Website Visits

*not specific to location

TOP CALLER NEEDS VITA Program Site 1151 Electric Service Payment Assistance 184 Rent Payment Assistance 125 **Food Pantries** 123 Community Shelters 104 Transitional Housing/Shelter 103 WIC 76 Low Income/Subsidized Private 73 Rental Housing Water Service Payment Assistance 65 Home Rehabilitation Programs 64

Housing Search and Information	62
Aging and Disability Resource Centers	56
Holiday Programs	47
Family Planning	42
Homeless Motel Vouchers	35
Job Finding Assistance	35
Homeless Permanent Supportive Housing	33
Rental Deposit Assistance	32
Rapid Re-Housing Programs	29
Utility Deposit Assistance	29





	TOP PROV	
VITA – Appointment Made	992	
AIM	357	
The Salvation Army of Anderson County	287	
Catholic Charities of the Piedmont Deanery	185	
VITA – General Information	169	
DHEC Centralized Scheduling Call Center	146	
United Housing Connections	118	
Good Neighbor Cupboard	81	
South Carolina Appalachian Council of Governments Area Agency on Aging	78	
Family Promise of Anderson County	50	

referrals made)	
Housing Authority of Anderson County	46
South Carolina Housing Search	46
Sunbelt Human Advancement Resources – Anderson County Community Services Office	43
United Ministries	43
AIM Ramps & Minor Repairs	39
Rebuild Upstate	39
Greenville County Redevelopment Authority	36
Our Daily Rest	36
The LOT Project	36
The Regroup Center of SC	31

CALLER DEMOGRAPHICS & LOCATIONS



ANDERSON COUNTY

TOTAL CALLS: 2,670

GENDE	R
Female	1,538
Male	562
Not Provided	570

AGE RANGE		
0-17	12	
18-39	544	
40-59	732	
60+	666	
Not Provided	716	

ETHNICITY	
African American	634
White/Caucasian	1,143
Other	113
Not Provided	780

CITY
1,553
232
195
690

*Due to the way demographics are collected, these figures are for Community Resource Calls only





SC 2-1-1 ANNUAL REPORT: NOV 2017 - NOV 2018

UNITED WAY OF OCONEE COUNTY





SC 2-1-1 APP DOWNLOADS

1,315 New Downloads

*not specific to location *statistics begin Jan 1, 2018



SC 2-1-1 WEBSITE VISITS

91,141Total SC 2-1-1 Website Visits

*not specific to location

	TOP CA	ALLER NEEDS
VITA Program Sites	489	Holic
Electric Service Payment Assistance	116	Hous
Rent Payment Assistance	77	Hom Hous
Food Pantries	62	Utilit
Transitional Housing/Shelter	50	Food
Aging and Disability Resource Centers	45	Food
Homeless Motel Vouchers	37	Appli
Home Rehabilitation Programs	36	Diap
Low Income/Subsidized Private Rental Housing	32	Emei
Community Shelters	29	Gene

Holiday Programs	26
Housing Search and Information	24
Homeless Permanent Supportive Housing	21
Utility Deposit Assistance	19
Food Vouchers	17
Food Stamps/SNAP	16
Appliances	15
Diapers	15
Emergency Shelter	15
General Clothing Provision	15





	TOP PROV
VITA – Appointment Made	367
Oconee Presbyterian Service Fund	230
VITA – General Information	123
Catholic Charities of the Piedmont Deanery	70
Salvation Army of Oconee County	67
St. Mark's United Methodist Church	64
Sunbelt Human Advancement Resources – Oconee County Community Services Office	58
United Housing Connections	54
AIM - Anderson Interfaith Ministries	52
South Carolina Appalachian Council of Governments Area Agency on Aging	45

Anderson County Rural Development, USDA	34
Christ Central Mission - Oconee	28
United Ministries	28
We Care Community Service Center	28
South Carolina Regional Housing Authority – Oconee	27
Golden Corner Food Pantry	25
Our Daily Rest	24
South Carolina Department of Social Services – Oconee County	21
FreeCycle	18
South Carolina Housing Search	18

% of all referrals made)

CALLER DEMOGRAPHICS & LOCATIONS



OCONEE COUNTY

TOTAL CALLS: 1,438

GENDER	
Female	851
Male	287
Not Provided	300

AGE RANGE	
0-17	0
18-39	15
40-59	18
60+	7
Not Provided	26

ETHNICITY	
White/Caucasian	716
African American	217
Other	42
Not Provided	463

CALLER CITY	
Seneca	840
Westminster	253
Walhalla	152
Other	193

*Due to the way demographics are collected, these figures are for Community Resource Calls only





SC 2-1-1 ANNUAL REPORT: NOV 2017 - NOV 2018

UNITED WAY OF PICKENS COUNTY





*not specific to location *statistics begin Jan 1, 2018



SC 2-1-1 WEBSITE VISITS

91,141
Total SC 2-1-1 Website Visits
*not specific to location

TOP CALLER NEEDS VITA Program Sites 1517 **Electric Service Payment Assistance** 225 Rent Payment Assistance 141 **Food Pantries** 126 Transitional Housing/Shelter 74 Low Income/Subsidized Private 73 **Rental Housing** Aging and Disability Resource Center 55 **Community Shelters** 52 WIC 52 Home Rehabilitation Programs 44

Housing Search and Information	43
Water Service Payment Assistance	35
Emergency Shelter	33
Dental Care	32
Food Stamps/SNAP	30
Utility Deposit Assistance	30
Holiday Programs	29
Furniture	28
General Legal Aid	27
General Clothing Provision	26





		DERS REFERRED of all referrals made)
VITA - Appointment Made	1258	5 Point Chur
The Salvation Army of Pickens County	411	Easley Hous
United Christian Ministries	407	SHARE Hom
VITA – General Information	257	FreeCycle
Catholic Charities of the Piedmont Deanery	194	United Minis
Pickens Presbyterian Church	123	Clemson Co
United Housing Connections	106	AIM – Ander
South Carolina Appalachian Council of Governments Area Agency on Aging	97	Interfaith Ho
DHEC Centralized Scheduling Call Center	90	South Carolii Greenville Of
The Dream Center of Pickens County	68	Greenville Co

5 Point Church Food Pantry	62
Easley Housing Authority	54
SHARE Homeless Services	54
FreeCycle	47
United Ministries	44
Clemson Community Care	41
AIM – Anderson Interfaith Ministries	39
Interfaith Hospitality Network	37
South Carolina Legal Services – Greenville Office	37
Greenville County Redevelopment Authority	36

CALLER DEMOGRAPHICS & LOCATIONS



TOTAL CALLS: 3,440

GENDER	
Female	1888
Male	700
Not Provided	852

AGE RANGE	
0-17	11
18-39	709
40-59	875
60+	778
Not Provided	1067

ETHNICITY	
White/Caucasian	1740
African American	486
Other	3
Not Provided	37

CALLER CITY	
Easley	1807
Pickens	548
Liberty	500
Other	585

*Due to the way demographics are collected, these figures are for Community Resource Calls only





Goal #1 Outreach Community Service Fairs PY 17

Agency	Date	County
Youth Job/Service Fair	3/28/2018	AOP
Women AIM High	10/19/2017	Anderson
TL Hanna Service Fair	4/19/2018	Anderson
TCTC Job Fair	1/4/2018	AOP
PumkinFest	10/12/2017	Pickens
Economic Development Meeting	6/25/2018	Oconee
Eastside Baptist Church	2/11/2018	Pickens
Easley Presbyterian Church	1/30/2018	Pickens
Bahavior Health Service Fair	2/27/2018	AOP



WORKLINK WORK READINESS TOOL FOR THE WIOA PROGRAM

GOAL #2

Worksite Location:		Work Experience Training Evaluation				
Participant Name:		Worksite:				
Participant Job Title:		Worksite Supervisor/Review	ver:			
Start Date:	Review Dat	te #1:	1	Review Date	e #2:	•
FOUNDATION SKILL		RFORMANCE PECTATIONS	Performance Improvement Plan Needed (1)	Needs Development (2)	Proficient (3)	Exemplary (4)
			See pag	ge 3 for more detaile	ed grading descrip	otions
ATTENDANCE		ectations for attendance and adhering to or in advance in case of absence.				
PUNCTUALITY		ectations for punctuality. Arriving on time ning from breaks on time, and calling late.				
WORKPLACE APPEARANCE		or position and duties. Practicing riate for position and duties.				
TAKING INITIATIVE		or project from initiation to completion. supervisor for next task upon completion				
QUALITY OF WORK		ting own work, and utilizing feedback to ce. Striving to meet quality standards.				
COMMUNICATION SKILLS		nmunicating effectively – verbally and ttentively. Using language appropriate for				
RESPONSE TO SUPERVISION		back, and constructive criticism with g information to improve work				
TEAMWORK		o-workers. Working productively with Respecting diversity in race, gender, and				
PROBLEM-SOLVING/ CRITICAL-THINKING		ing and analytical thinking. Using on from job to solve workplace				
WORKPLACE CULTURE POLICY AND SAFETY		nding of workplace culture and policy. Indicated and safety rules. Exhibiting integrity and				
Would you hire this person?	Comment:					
Youth Provider:						
Grant Period:						1
Employers may add as many						
or few additional skills as they see fit based on the position.		_ SCORE average score = total/# of skills)	# checked X 1 Total:	# checked X 2 Total:	# checked X 3 Total:	# checked X 4 Total:
Т	o meet work readin	ess skill attainment:		Employee had sat		rformance and
employee must meet " (2) supervisor MUST verify (3) employee must not hav *Examples: If there are 10 skill categoroficient in at least 8 of the 10 categoroficient.	proficient" standard in that performance or we been fired from thi gories, participant must hav gories. If an employer chos	s work experience. e a minimum score of 30 (3 x 10) out of a e 15 skills to measure, participants would	possible 40 or be	Employer Signatur Employee Signatur Date:		
of 45 (3 X15) out of a possible 60 or	be proficient in at least 12	of the 15 categories.				

Review Comments/Goals/Other:	
	Employer Initials:

TIPS FOR IMPLEMENTING WORK READINESS TOOL

- FLEXIBILTY: This work readiness tool is modifiable to best meet employer's needs. Ten foundation skills have already been listed. Employers may measure all or most of these skills and are also encouraged to add any additional workplace and career skills.
- SAMPLE SKILLS: Listed below are examples of potential additional skills.

Occupation/Technical Skills	Academic Skills	Leadership Skills	Business Skills
Occupation-specific skills Industry-sector skills Industry-wide skills Understanding all aspects of an industry	Written communication Reading and reviewing Mathematics and data analysis STEM: science, technology, engineering, and mathematics Basic computer skills	Leadership Creative thinking/innovation Project management Teaching and instructing	Customer service skills Telephone skills Planning and organizing Scheduling & coordinating Using computer applications

- PREPARATION: Employers should review tool with the youth on or prior to the first day of the work experience.
 Depending on the number of youth at a worksite and the employer's discretion, this can be done as part of an employer-led group orientation or individually with each young worker. At the conclusion, each youth should have a clear understanding of their job description and expectations, what work readiness skills they will be measured on, and how often they will be measured.
- FREQUENCY: It is recommended that employers conduct more than one evaluation. Benefits of administering bi-weekly or
 "mid-point" assessments include the ability for employers to: offer youth constructive feedback; formally recognize positive work
 performances; address small issues before they become larger ones; and formally communicate youth performance with local
 program staff to ensure added support. An additional benefit is that local areas may be able to document the work readiness
 progress if a participant who has already proven to be proficient in work readiness leaves the program prior to its end.
- FIRST EVALUATION: The first evaluation can also be used as a helpful diagnostic and developmental tool that is maximized when delivered within the first two or three weeks. For participants experiencing challenges and have received a "1" in any category, a performance improvement plan should outline a set of goals in the comment section. In the past, some employers have had youth first assess their own performance and use any gaps in assessments to promote positive communication.
- **GRADING SCALE:** A grading scale of foundation skills has been listed on page 3 for employer convenience. To add any additional skills, employers can copy the language in the "general key" and modify as they see fit.
- SUPPORT: Local area program staff are available to make evaluation process as simple and seamless as possible. Through employer orientations, worksite monitoring, and on-going communication, summer youth program staff are available to address any outstanding questions or concerns by the employer. They may also be available to assist with job descriptions, and provide additional supportive work readiness training to participants. Sharon Crite, Youth Services Coordinator can be reached at 864-646-1828.

Sources: Tool content and design is based on three general sources encompassing public study, private research, and practical local application.

(1) US Dept. of Labor – ETA's "Building Blocks for Competency Models" http://www.careeronestop.org/CompetencyModel/pyramid_definition.aspx
(2) Employer research collaboration of The Conference Board, Partnership for 21st Century Skills, Corporate Voices, & Society for HR Management includes online-accessible reports: "New Graduates' Workforce Readiness", "Are They Really Ready to Work?", and "The Ill-Prepared US Workforce".
(3) Sample tool design is based most closely on the Massachusetts Work-Based Learning Plan (http://www.skillslibrary.com/wbl.htm). The Seattle King County's Learning and Employability Profile, and other tools from the 2009 Summer Youth Employment Initiative under the American Recovery and Reinvestment Act were also utilized. For more info, see: "Tips on Measuring Work Readiness"
www.workforce3one.org/view/5000910643776065645/info

ATTENDANCE			VALUATION GRADING SCALE
ATTENDANCE Perf. Improvement Plan Needed	Needs Davidenment	Proficient	Evennlend
	Needs Development		Exemplary
Excessive absences consistently impact work performance. Additional	Below 90% attendance, but participant seeks out opportunities	Maintains 90% attendance and notifies supervisor ahead of time prior	100% attendance or missed one day with valid reason that did not occur
training is needed.	to make up missed work.	to absence.	during first two weeks.
PUNCTUALITY	to make up missed work.	to absence.	during mat two weeks.
Perf. Improvement Plan Needed	Needs Development	Proficient	Exemplary
Excessive lateness consistently		Arrives to work & returns from breaks	· ·
impacts work performance. Additional	Inconsistent in arriving to work, returning from breaks on time, and	on time with rare exception. If late,	Perfect or near perfect in arriving for work and returning from breaks on
training is needed.	calling supervisor prior to lateness.	calls supervisor ahead of time.	time. Model for other workers.
WORKPLACE APPEAR		dans supervisor unday or time.	unio. Modernoi outer workers.
Perf. Improvement Plan Needed	Needs Development	Proficient	Evempland
Has not yet demonstrated appropriate	Inconsistent in demonstrating	Dresses appropriately and	Exemplary Consistent display of professional
appearance and/or personal hygiene	appropriate appearance and/or	practices hygiene for position and	appearance and hygiene serves as a
for position and duties.	personal hygiene for workplace.	duties with rare exception.	model for other workers.
TAKING INITIATIVE	personal hygiene for workplace.	duties with rare exception.	model for other workers.
	Needs Davidenment	Droficiont	Evennlen
Perf. Improvement Plan Needed	Needs Development	Proficient	Exemplary
Reluctant to begin tasks without	Inconsistently begins or remains	Begins and remains on task until	Consistently begins/remains on task
significant staff intervention. Needs	on task. Needs occasional	completion with rare exception.	until completion, and initiates interaction
frequent reminders. Additional training	prompting. Often satisfied with	Can work independently. Initiates interaction for next task.	for next task. Can work independently,
may be needed.	bare minimum performance.	interaction for next task.	and leads others.
QUALITY OF WORK		,	
Perf. Improvement Plan Needed	Needs Development	Proficient	Exemplary
Has not yet given best effort. Rarely	Uneven work quality. Sometimes	Quality of work meets	Quality of work often exceeds
evaluates work and utilizes feedback.	evaluates own work and utilizes	expectations. Evaluates own work,	expectations. Consistently gives best
Completes work inconsistently.	feedback, but inconsistent in	and utilizes employer feedback to	effort. Evaluates own work and utilizes
Additional training may be needed.	meeting quality standards.	improve performance.	employer feedback.
COMMUNICATION SKII	LS		
Perf. Improvement Plan Needed	Needs Development	Proficient	Exemplary
Seldom speaks clearly or listens	Inconsistent in communicating in	Demonstrates positive oral and	Consistently demonstrates positive
attentively. Repeatedly uses	manner and language appropriate	non-verbal communication with	oral/non-verbal communication skills.
inappropriate language for the	for workplace. Inconsistent in effort	rare exception. Listens attentively	Speaks clearly and listens attentively,
workplace. May need additional	to speak clearly or listen	and uses language appropriate for	Can effectively present to a group if
training and support.	attentively.	workplace.	needed.
RESPONSE TO SUPER	VISION		
Perf. Improvement Plan Needed	Needs Development	Proficient	Exemplary
Reluctant to accept feedback and	Inconsistent in accepting direction,	Accepts direction and constructive	Consistently accepts direction and
constructive criticism from supervisor.	feedback, and constructive	criticism with positive attitude with	constructive criticism with positive
Responds with poor verbal or non-	ariticiam from aumonicar Chaus	rare exception. Uses feedback to	
	criticism from supervisor. Shows	Tale exception. Oses leedback to	attitude. Uses feedback to improve work
verbal communication. Additional	potential for improvement.	improve work performance.	attitude. Uses feedback to improve work performance, and provides new and
training may be necessary.			
			performance, and provides new and
training may be necessary.			performance, and provides new and
TEAMWORK Perf. Improvement Plan Needed	potential for improvement. Needs Development	improve work performance.	performance, and provides new and useful ideas to employer. Exemplary
training may be necessary. TEAMWORK	potential for improvement.	improve work performance. Proficient	performance, and provides new and useful ideas to employer.
TEAMWORK Perf. Improvement Plan Needed Has not yet demonstrated appropriate	Needs Development Inconsistent in promoting positive group behaviors amongst coworkers, and in contributing to	Proficient Works well with co-workers, is	performance, and provides new and useful ideas to employer. Exemplary Consistently facilitates positive group dynamics. Demonstrates leadership that plays a significant role in success o
TEAMWORK Perf. Improvement Plan Needed Has not yet demonstrated appropriate group behaviors. Improvement needed in treating others with respect. Rarely contributes to group efforts.	Needs Development Inconsistent in promoting positive group behaviors amongst	Proficient Works well with co-workers, is respectful, and contributes to	performance, and provides new and useful ideas to employer. Exemplary Consistently facilitates positive group dynamics. Demonstrates leadership
TEAMWORK Perf. Improvement Plan Needed Has not yet demonstrated appropriate group behaviors. Improvement needed in treating others with respect. Rarely contributes to group efforts. Additional training may be necessary.	Needs Development Inconsistent in promoting positive group behaviors amongst coworkers, and in contributing to group efforts. Shows potential for improvement.	Proficient Works well with co-workers, is respectful, and contributes to group efforts with rare exception.	performance, and provides new and useful ideas to employer. Exemplary Consistently facilitates positive group dynamics. Demonstrates leadership that plays a significant role in success o
TEAMWORK Perf. Improvement Plan Needed Has not yet demonstrated appropriate group behaviors. Improvement needed in treating others with respect. Rarely contributes to group efforts.	Needs Development Inconsistent in promoting positive group behaviors amongst coworkers, and in contributing to group efforts. Shows potential for improvement.	Proficient Works well with co-workers, is respectful, and contributes to group efforts with rare exception. Respects diversity within the	performance, and provides new and useful ideas to employer. Exemplary Consistently facilitates positive group dynamics. Demonstrates leadership that plays a significant role in success o group efforts. Promotes larger group
TEAMWORK Perf. Improvement Plan Needed Has not yet demonstrated appropriate group behaviors. Improvement needed in treating others with respect. Rarely contributes to group efforts. Additional training may be necessary.	Needs Development Inconsistent in promoting positive group behaviors amongst coworkers, and in contributing to group efforts. Shows potential for improvement.	Proficient Works well with co-workers, is respectful, and contributes to group efforts with rare exception. Respects diversity within the	performance, and provides new and useful ideas to employer. Exemplary Consistently facilitates positive group dynamics. Demonstrates leadership that plays a significant role in success o group efforts. Promotes larger group
TEAMWORK Perf. Improvement Plan Needed Has not yet demonstrated appropriate group behaviors. Improvement needed in treating others with respect. Rarely contributes to group efforts. Additional training may be necessary. PROBLEM-SOLVING/C	Needs Development Inconsistent in promoting positive group behaviors amongst coworkers, and in contributing to group efforts. Shows potential for improvement. RITICAL THINKING	Proficient Works well with co-workers, is respectful, and contributes to group efforts with rare exception. Respects diversity within the workplace. Proficient	Exemplary Consistently facilitates positive group dynamics. Demonstrates leadership that plays a significant role in success o group efforts. Promotes larger group unity. Exemplary
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and shows initiative in improving

skills.

This general key is adaptable for employers to copy, paste in boxes on page 1, and modify accordingly for job-specific skills.

expectations and has emerged as

leader that improves overall team.

07/2018 35

but development is needed.

have a formal plan for improving skills.

May need additional training.

Palmetto Youth Connections PY 13 7/1/13-6/30/14				
Work-Readiness Basic/Soft Skills Baseline	PY 13			
Basic/Soft Skills Score:	1	2	3	4
ATTENDANCE	1	2	6	5
PUNCTUALITY		2	6	6
WORKPLACE APPEARANCE			8	6
INITIATIVE		4	4	6
QUALITY OF WORK		2	6	6
COMMUNICATION SKILLS		4	5	5
RESPONSE TO SUPERVISOR		2	5	7
TEAMWORK		1	5	8
PROBLEM SOLVING/CRITICAL THINKING	1	2	6	5
WORKPLACE CULTURE POLICY AND SAFETY		1	6	7
WOULD YOU HIRE THIS PERSON? YES 09				
WOULD YOU HIRE THIS PERSON? NO 04				
NO RESPONSE (NR) 01				
Data Colllected from WorkLink Work Readiness				
Tool for WIA SYEP 2010 Summer Work Experience Completed by 9 Employers for 14 participants.				
Satisfactory Work Performance = Score of 3.0				

Palmetto Youth Connections PY 17 7/1/17-				
6/30/18				
Work-Readiness Basic/Soft Skills				
Basic/Soft Skills Score:	1	2	3	4
ATTENDANCE		6	10	9
PUNCTUALITY		6	9	10
WORKPLACE APPEARANCE		1	15	9
INITIATIVE	1	6	7	11
QUALITY OF WORK		3	10	12
COMMUNICATION SKILLS		1	15	9
RESPONSE TO SUPERVISOR		3	10	12
TEAMWORK		1	10	14
PROBLEM SOLVING/CRITICAL THINKING		4	14	7
WORKPLACE CULTURE POLICY AND SAFETY		2	10	13
WOULD YOU HIRE THIS PERSON? YES 18				
WOULD YOU HIRE THIS PERSON? NO 05				
NO RESPONSE (NR) 02	PY 17			
	Goal Met			
Mandate Work Base-Learning 20% Expenditure	= 25.69%			
Data Colllected from WorkLink Work Readiness				
Tool for WIOA Work Experience Training Opportunity				
Completed by 11 Employers for 25 participants.				
Satisfactory Work Performance = Score of 3.0				

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Data Through: 0630/2018

SC WORKS | BRINGING EMPLOYERS AND JOB SEEKERS TOGETHER WORKLINK ANDERSON-OCONEE-PICKENS

Palmetto Youth Connections -WorkLink -PY17

July 1, 2017 - June 30, 2018





Demographics at Registration					
-	Anderson	Oconee	Pickens	Total	
Male	23	15	16	54	43%
Female	28	16	26	70	57%
	51	31	42	124	
Younger Youth (18 & Unde	15	14	29	58	54%
Older Youth (Over 18)	36 51	17 31	13 42	66 124	46%
High School Drop Out Basic Skills Deficient	51 35	31 25	42 22	124 82	All 66%
Unemployed	27	19	23	69	56%

PY 17 WIOA Performance

Goal

75.10%

67.60%

68.10%

NA

NA

% of Goal

98.10%

122.20%

134.10%

Not

Meeting

Exceeding

<u>Actual</u>

73.70%

82.60%

91.30%

NA \$3,533

NA 56.60%

<90% >90%

>100

PY 17 WIOA 3rdQ Performance

EMP/EDU/TRAINING Q2:

EMP/EDU/Training Q4:

Credential Rate:

Med Earnging

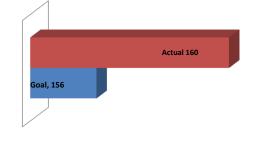
MSG

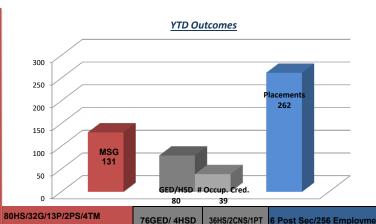
	Cas			
	Anderson	Oconee	Pickens	Total
Carr	0	40	0	40
Active	0	19	0	19
Follow-Up	0	21	0	21
Cobb	0	0	51	51
Active	0	0	29	29
Follow-Up	0	0	22	22
Smith	36	0	0	36
Active	20	0	0	20
Follow-Up	16	0	0	16
Wengard	33	0	0	33
Active	17	0	0	17
Follow-Up	16	0	0	16
Active	37	19	29	85
Follow-Up	32	21	22	75
Total	69	40	51	160

PY17 Enrollments

Cool

	Goal	Actual
Carryover	60	36
1st Quarter (Jul-Aug-Sep)	18	37
2nd Quarter (Oct-Nov-Dec)	32	31
3rd Quarter (Jan-Feb-Mar)	30	43
4th Quarter (Apr-May-Jun)	16	13
Total	156	160





Work	Keys Inform	ation	
	PY16	PY 17	<u>Total</u>
Platinum	0	4	4
Gold	8	13	21
Silver	19	24	43
Bronze	0	4	4
Total	27	45	72





Goal #4 Outreach/Work Experience/Businesses Contacted PY17

WorkSite=11

Agency	Date	New
Youth Advocat Program	12/6/2017	
YMCA	6/17/2018	
Williamston Library	2/3/2018	
Williamston Haven of Rest	7/11/2017	
Westsind Inc.	4/6/2018	
Westminster Wilderness Way Thrift Store	3/8/2018	
Westminster Library	5/4/2018	
West Union Wilderness Way Thrift Store	2/8/2018	
West Pelzer City Hall	7/18/2017	
Walker Animal Clinic	8/3/2017	
Walhalla Library	5/3/2018	
Walgreens	6/29/2018	
Vocation Rehabilitation	5/2/2018	
Voc Rehab Oconee/Pickens	11/1/2017	
Voc Rehab Anderson	1/17/2018	
Verizon	3/5/2018	
Vector Marketins/Cuco	4/6/2018	
Urban League	2/6/2018	
Upstate Warrior Solutions	11/19/2017	
Upstate Staffing	3/5/2017	
Upstate Staffing	4/6/2017	
Upstate Printing	7/14/2016	
Upstate Medical	10/11/2016	

Agency	Date	New	WorkSite=11
Upstate Federal Credit Union	6/2/2017		
Upstate Driving School	12/4/2017		
Upper Cervical Care	12/9/2016		
United Way of Anderson	6/22/2017		
United Way (OSCA Meeting)	12/13/2016	_	
United Way	1/12/2017		
United Housing Connectins	2/27/2017	_	
United Christian Ministries	1/26/2017		
United Christian Ministries	3/23/2017	_	
Unified Regional Business Services	2/9/2017		
Tti	9/9/2016		
Trident Tech	2/9/2017		
Tribble Center	5/2/2017		
TRI Tech USA	9/13/2016		
Three River Behavioral Health	3/20/2017	_	
The Village Timepience	6/2/2018		
The Timken Company	4/6/2017		
The Parenting Place	9/13/2017		
The Parenting Place	5/2/2017		
The Lot Project	5/7/2017		
The Dream Center	1/26/2017		
The Arc of Oconee	5/2/2017		
Teach Boys & Girls Success	3/20/2017		
TCTC/CCE Department	6/12/2017		
тстс	1/17/2017		
тстс	4/6/2017		
Tamassee DAR School	3/4/2017		

Agency	Date	New	WorkSite=11
Taco Bell	4/6/2017		
Sylvan Learning Center	5/12/2018		
Stephen Rice Alstate Agency	7/22/2016		
Caris Health Care	8/22/2016		
Staffworks	8/21/2016		
Staff One	8/14/2016		
St. Jude Medical	4/1/2018		
SR&I	10/5/2017		
Spartan Logistics	4/6/2017		
Southern Wesleyan University	1/12/2017		
Southern Risk Insurance	9/14/2016		
Solicitor's Office Anderson	12/2/2016		
SMF, Inc	4/6/2017		
Siemens Software	8/1/2017		
Shine Soup Kitchen	1/12/2017		
Shine	1/26/2017		
Sharing Inc.	11/3/2017		
Share	11/13/2017	1	
Share	1/22/2017		
Seneca Voc Rehab	11/12/2016		
Seneca Library	7/30/2016		
Seneca HS	6/1/2017		
Section 8 housing Easley	6/21/2017		
Sealed Air Corp	3/3/2017		
SCWorks Easley	9/1/2016		
SCVR	4/16/2018		
School District of Pickens County Main Office	1/12/2017		

Agency	Date	New	WorkSite=11
School Behavior Heath Forum	10/14/2016		
SCDEW	2/9/2017		
SC Works Anderson	9/7/2016		
SC Works (Orientation)	11/17/2016		
SC Voc Rehab	2/9/2017		
SC DOT	12/13/2016		
SC Department of Education	3/10/2017		
SC Assistive Technology Resource Center	3/10/2017		
Sargent Metal	9/12/2016		
Sargent Metal	4/6/2017		
Sapa Extrusion North America	4/6/2017		
Anderson Library	4/6/2017		
Samaritan Health Clinic	1/26/2017		
Samaritan Health Clinic	3/3/2017		
Salvation Army, Oconee	12/5/2016		
Salvation Army Thrift Store	1/17/2018		
Salvation Army	1/10/2017		
Salem Library	5/2/2017		
Safe Harbor	3/22/2017		
S. Main Mercy Center	6/1/2017		
Roger C. Peace Rehab	3/10/2017		
Rocky Knoll Church	7/7/2016		
Ripple of One	7/21/2016		
Richard Kay Superstore	12/8/2016		
Walhalla Library	4/6/2017		
Reliable Sprinkler	9/5/2016		
West Pelzer Town Hall	11/16/2016		

Agency	Date	New	WorkSite=11
Rebuild Upstate	2/23/2017		
Real Connections	10/27/2017		
Rape Crisis	9/7/2017		
Quick Trip	11/19/2017		
Publix	3/4/2018		
Protection and Advocacy	5/2/2017		
Prologistix	3/11/2017		
Pre-Trial Intervention	10/11/2018		
PreDestined Teen Outreach	6/22/2017		
Pickens Recreation	6/9/2018		
Pickens Library	8/7/2017		
Pickens High School	5/2/2018		
Heaven of Rest Anderson	6/24/2018		
Pickens DSS	7/23/2017		
Pickens County United Way	4/26/2018		
Pickens County First Steps	1/29/2018		
Pickens County Career Center	4/18/2018		
Pickens Behavioral Health	1/12/2018		
Pickens Alston Wilkes	1/11/2018		
Pickens Adult Learning	7/12/2017		
Phillips Staffing	4/15/2018		
Pendleton Library	2/15/2018		
Pelzer food bank	4/19/2018		
Pelzer City Hall	8/25/2017		
Pelzer Adult Learning	7/5/2017		
Peak Workforce Solutions	3/12/2018		
Paxon	2/9/2018		

Agency	Date	New	WorkSite=11
Pasui Family Dental	7/20/2017		
Pelzer Adult Education	2/8/2018		
Park Sterling Bank	4/6/2018		
Park State Bank	1/17/2018		
Parenting Ed Pickens County	8/1/2017		
Parenting Ed	9/5/2017		
Paragon Hotel Company	4/6/2018		
Palmetto Podiatry	7/5/2017		
Palmetto Insurance	9/15/2017		
Palmetto HS Guidance	1/12/2018		
Orr St Haven of Rest	7/10/2018		
Opperman	2/10/2018		
Open Arms Thrift Store	7/16/2017		
Open Arms Bargain Hut	10/25/2017		
OCSA	9/13/2017		
Oconee Wellness Center	1/10/2018		
Oconee Humane Society	7/12/2017		
Oconee Food Pantry	1/10/2018		
Oconee County United Way	11/10/2017		
Oconee Restoration Thrift Store	7/6/2017		
NHC Health Care	4/6/2018		
New Foundations	12/6/2017		
National Guard	2/27/2018		
MTC Federal Credit Union	3/16/2018		
Mt Zion Baptist Church	9/10/2017		
Mountian Lakes Community Care	1/10/2018		
Mountain Lakes Dental Access	4/11/2018		

Agency	Date	New	WorkSite=11
Mountain Lakes Access	11/15/2017		
Mountain Lake Access Health	1/15/2018		
Miracle Mile Haven of Rest	7/5/2017		
Miracle Hill	1/12/2018		
Michelin	10/12/2017		
Open Arms Thrift Store	9/8/2017		
McLaughlin Body Company	3/19/2018		
Marines Recruitment Office	10/17/2017		
Maher & Maher	2/9/2018		
Lutheran Homes of SC	3/21/2018		
Lowes	3/1/2017		
Low Ray of Anderson	12/5/2017		
Liz Cox-Art Educator	5/4/2018		
Literacy Learning Center	6/10/2018		
Lift Tek- Oconee	9/4/2017		
Liberty Wilderness Way Thrift Store	2/15/2018		
Liberty Thrift Store	1/10/2018		
Liberty Library	8/18/2017		
Liberty HS	5/2/2018		
Liberty High School	6/23/2018		
Lakeside Driving School	11/5/2017		
Lakeside Chiropractic	12/11/2017		
Kudzu Staffing	1/11/2018		
Kudzu Staffing	4/6/2018		
Kudzu Medical Staffing	10/10/2017		
Kroger Bakery	7/9/2017		
Kings Asphalt	1/26/2018		

Agency	Date	New	WorkSite=11
Kenny Rhondes Insurance	6/3/2018		
Kelly Family Pharmacy	4/3/2018		
Judge David Phillips	3/25/2018		
JPS- Anderson	9/3/2017		
Heaven of Rest Williamston	5/8/2018		
ITRON	9/2/2017		
Imagine Upstate	6/18/2018		
HUD Pickens County	1/12/2018		
HTI- Seneca	3/15/2018		
Hospice Thrift Store	1/20/2018		
Hospice of the Upstate	12/8/2017		
Hope Women's Center	11/2/2017		
Hope Fellowship	5/6/2018		
Homes of Hope	2/16/2018		
Homeless Coalition Anderson	1/12/2018		
Home Technologies	12/1/2017		
Home Instead Senior Care	10/9/2017		
Hill Electric Co	4/6/2018		
Hill Electric	3/18/2018		
Helping Hands Thrift Store	4/16/2018		
Heaths Haven	10/8/2017		
Health Dept	10/4/2017		
Headstart	6/11/2018		
Haven of Rest Honea Path	5/1/2018		
Haven of Rest Belton	7/8/2017		
Hand Center	8/16/2017		
Hamilton Career Center	3/18/2018		

Agency	Date	New	WorkSite=11
Greenville Hospital System	3/10/2017		
Golden Corner Food Pantry	12/13/2017		
Furman University	3/10/2018		
Free Clinic	3/2/2018		
Foothills Community Health	1/13/2018		
First Steps Counseling Srvs.	2/3/2018		
First Quality	10/12/2017	1	
Family Promise of Anderson	2/9/2018		
Family Literacy Anderson	9/8/2017		
Family Connections	3/10/2018		
Faith Harvest Ministries	5/12/2018		
Fairplay Wilderness Way Thrift Store	2/6/2018]	
E-Technologies	4/3/2018		
Environmental Serv. System	4/6/2018		
Easley Salvation Army	3/14/2018		
Easley Library	8/11/2017		
Easley High School	6/11/2018		
DII	9/28/2017		
Dipple Plumbing/Heating	4/12/2018	1	
Dave Turner Tutoring	11/9/2017	1	
D R Horton	5/4/2018	1	
CVS	9/27/2017	1	
Cross Roads Family Practice	6/3/2018		
Crescent High School	3/1/2018		
Communities in Schools	4/8/2018		
Clerk of Court	3/9/2018	1	
Clemson Univeristy	5/10/2018	1	

Agency	Date	New	WorkSite=11
Clemson Community Care	2/10/2018		
CC's Car Wash	12/12/2017		
Caris Healthcare	3/2/2018		
Building Connections	1/4/2018		
Buck Mickel Center	2/18/2018		
Borg Warner	10/12/2017		
BJ Skelton Career Center	3/17/2018	1	
Humane Society	2/3/2018		
Big Brother/Big Sisters	10/14/2017		
Behavior Health of Pickens	9/13/2017		
Basics Ministries	1/11/2018		
Barry Lawson Enterprises	5/16/2018	1	
Army Recruitment Office	10/17/2017	1	
Anderson 1&2 Career Center	3/18/2018		
An Med Health	11/5/2017		
Air Force Recruitment Office	10/17/2017		
Ables Driving School	10/24/2017		
Oconee County Library	10/5/2017		
Oconee County Service Association	9/20/2017		
Shriner's Hospital Interim Health Care	3/21/2018	1	
SC Youth Advocate Program	3/22/2018	1	
SC Mentor Able SC	3/23/2018	1	
Pickens County Advocasy Center	4/20/2018	1	
Easley High School Guidance	2/28/2018	1	